# Upstream Sources of Bias in Adaptive Learning System

### SHAMYA KARUMBAIAH

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Bias in Adaptive Learning Systems Upstream Sources of Bias Contextualizing Theoretical Model of Affect

**Contextualizing Origins of Bias Continued Search For Context** 



### Learning Sciences, Learning Analytics 2017-2021





Machine Learning, Learning Analytics 2015-2017

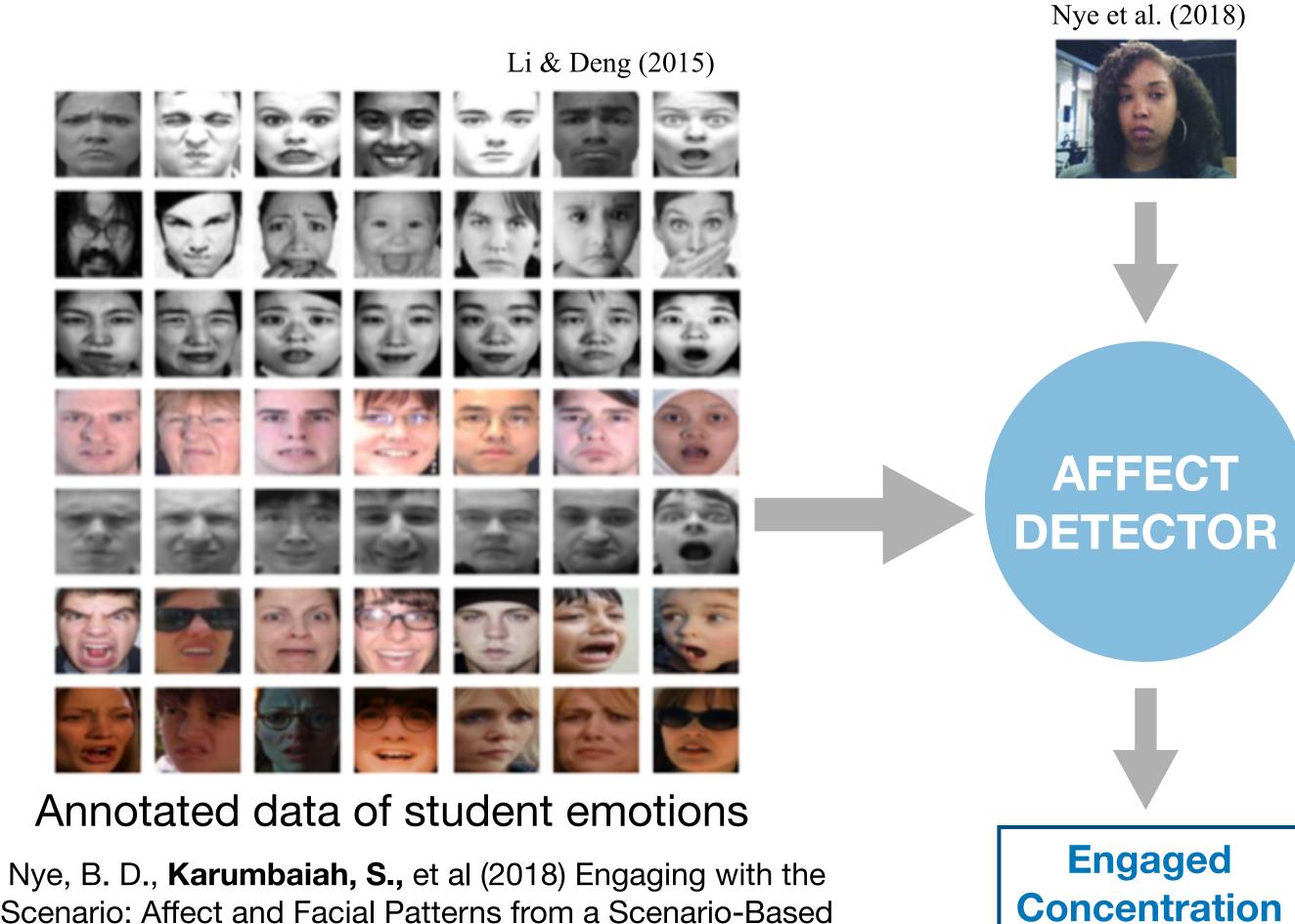


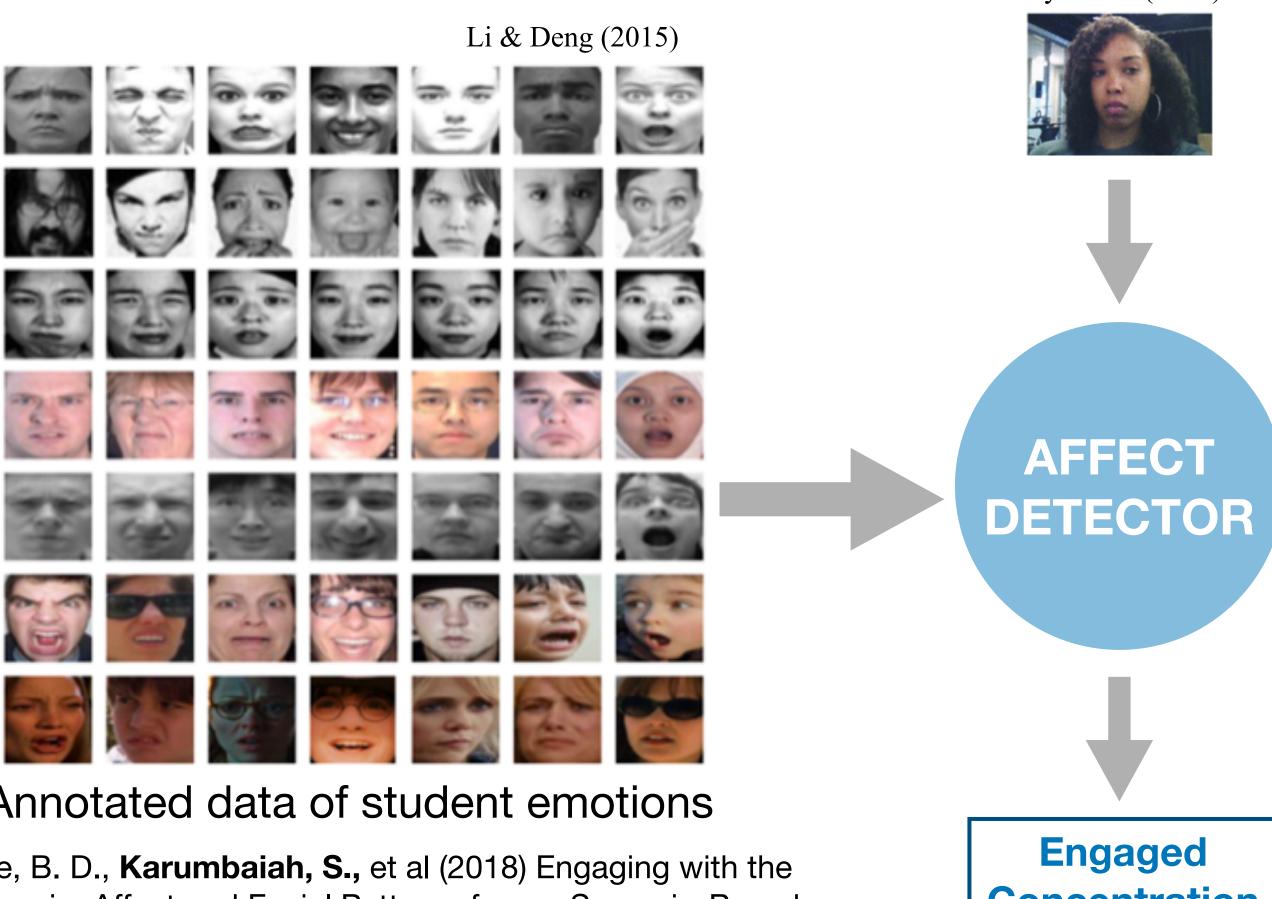


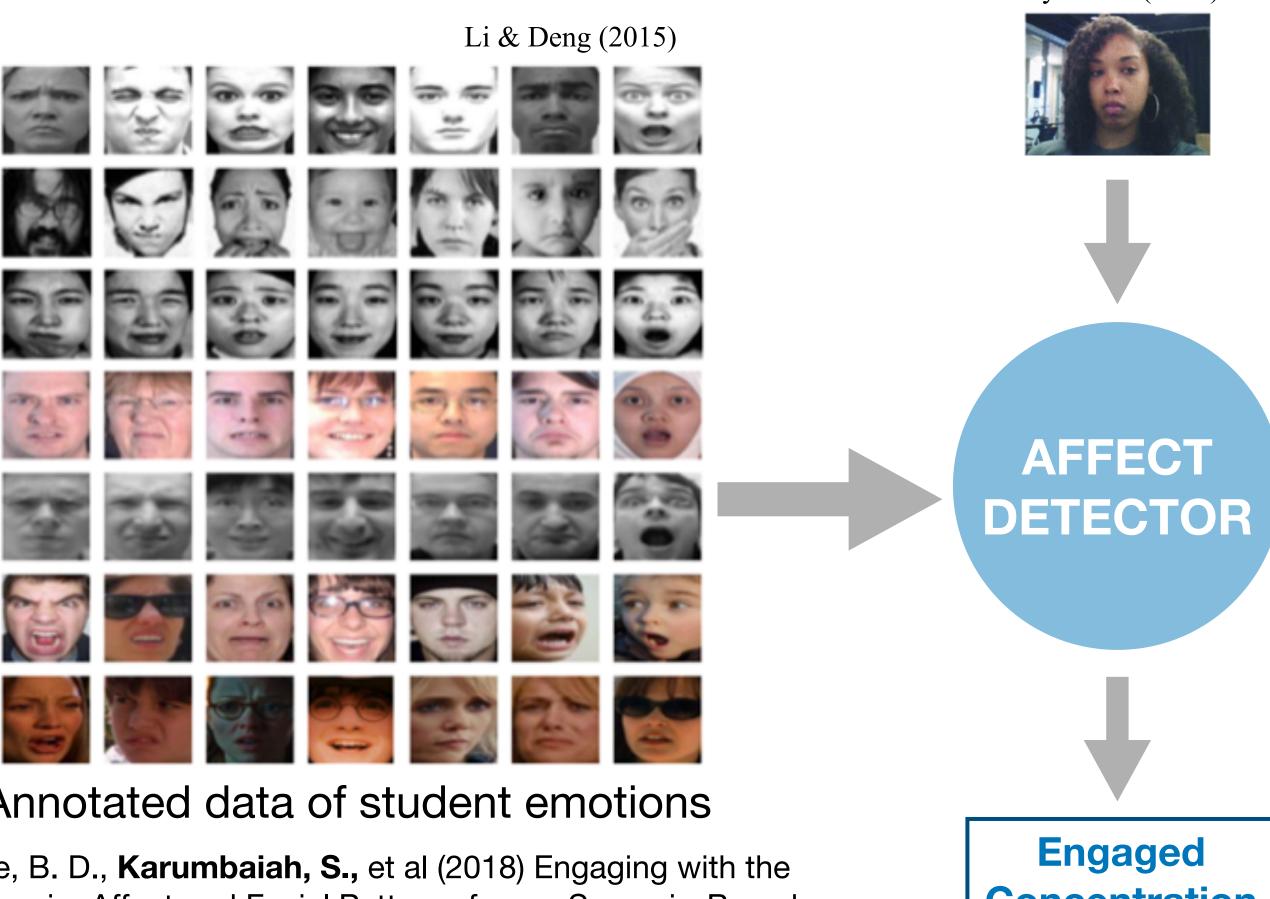
**Computer Science**, Software Engineering 2007-2015

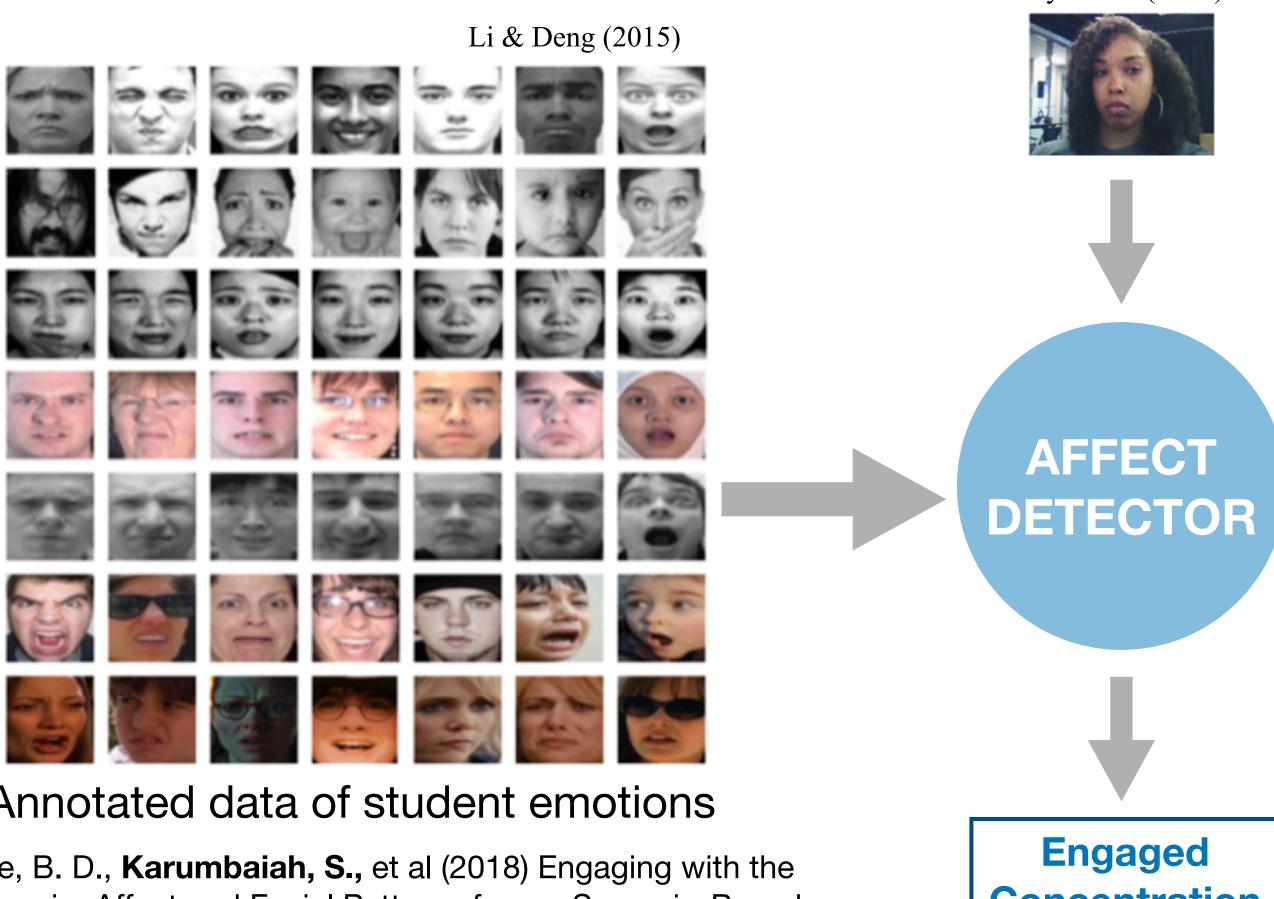














## Affect (AIED18), Persistence (EDM18), Cognition (LDK19), Self-Identity (LAK19), Help-Seeking (EDM19)

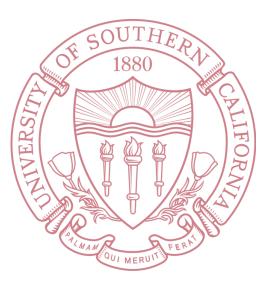
Scenario: Affect and Facial Patterns from a Scenario-Based Intelligent Tutoring System [AIED18]





### Learning Sciences, Learning Analytics 2017-2021





### Machine Learning, Learning Analytics 2015-2017





**Computer Science**, Software Engineering 2007-2015

Affect (AIED18), Persistence (EDM18), Cognition (LDK19), Self-Identity (LAK19), Help-Seeking (EDM19)

"Although the learning sciences is continually evolving, what remains true of the tenets of this educational field is that learning happens through mediated processes that most often require collaboration with others whereby learning is inextricably linked to **Context** and culture" - Dr. Yoon, EDUC 545, Penn GSE

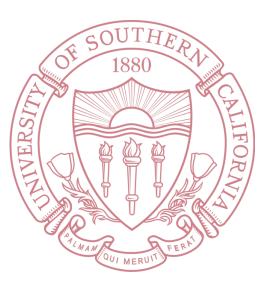
"Learning analytics is the measurement, collection, analysis and reporting of data about learners and their **Contexts**, for purposes of understanding and optimizing learning and the environments in which it occurs." - SOLAR





### Learning Sciences, Learning Analytics 2017-2021





### Machine Learning, Learning Analytics 2015-2017





**Computer Science**, Software Engineering 2007-2015

## In what ways do ignoring learner context introduce harmful biases in adaptive learning systems?

Karumbaiah, S., Ocumpaugh, J., & Baker, R. S. (2021). Context Matters: Differing Implications of Motivation and Help-Seeking in Educational Technology. International Journal of Artificial Intelligence in Education.

Karumbaiah, S., Lan, A., Nagpal, S., Baker, R. S., Botelho, A., & Heffernan, N. (2021). Using Past Data to Warm Start Active Machine Learning: Does Context Matter? *Learning Analytics* and Knowledge.

Karumbaiah, S., Baker, R. B., Ocumpaugh, J., & Andres, A. (2021). A Re-Analysis and Synthesis of Data on Affect Dynamics in Learning. IEEE Transactions on Affective Computing.









### Learning Sciences, Learning Analytics 2017-2021





## Machine Learning, Learning Analytics 2015-2017

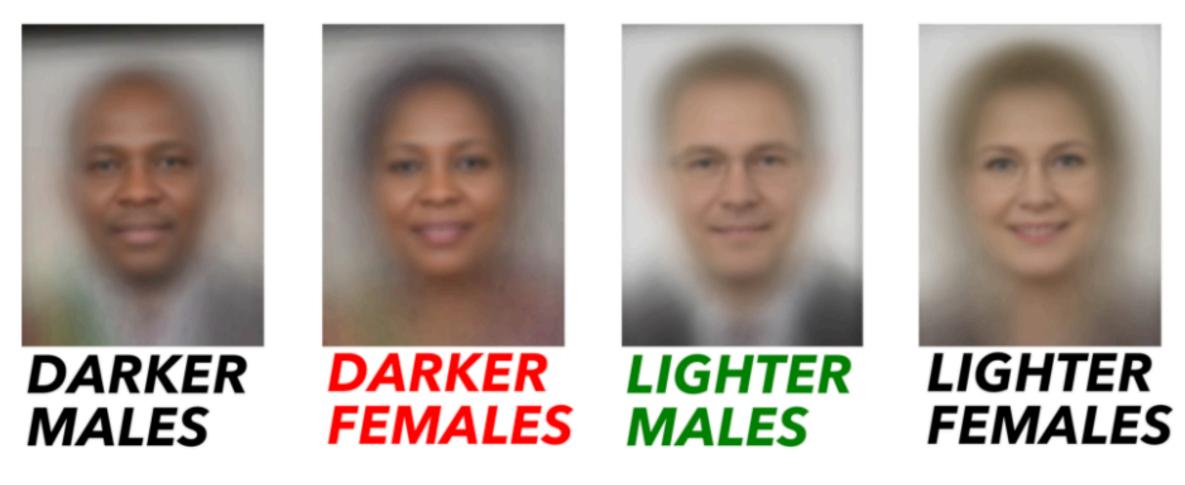




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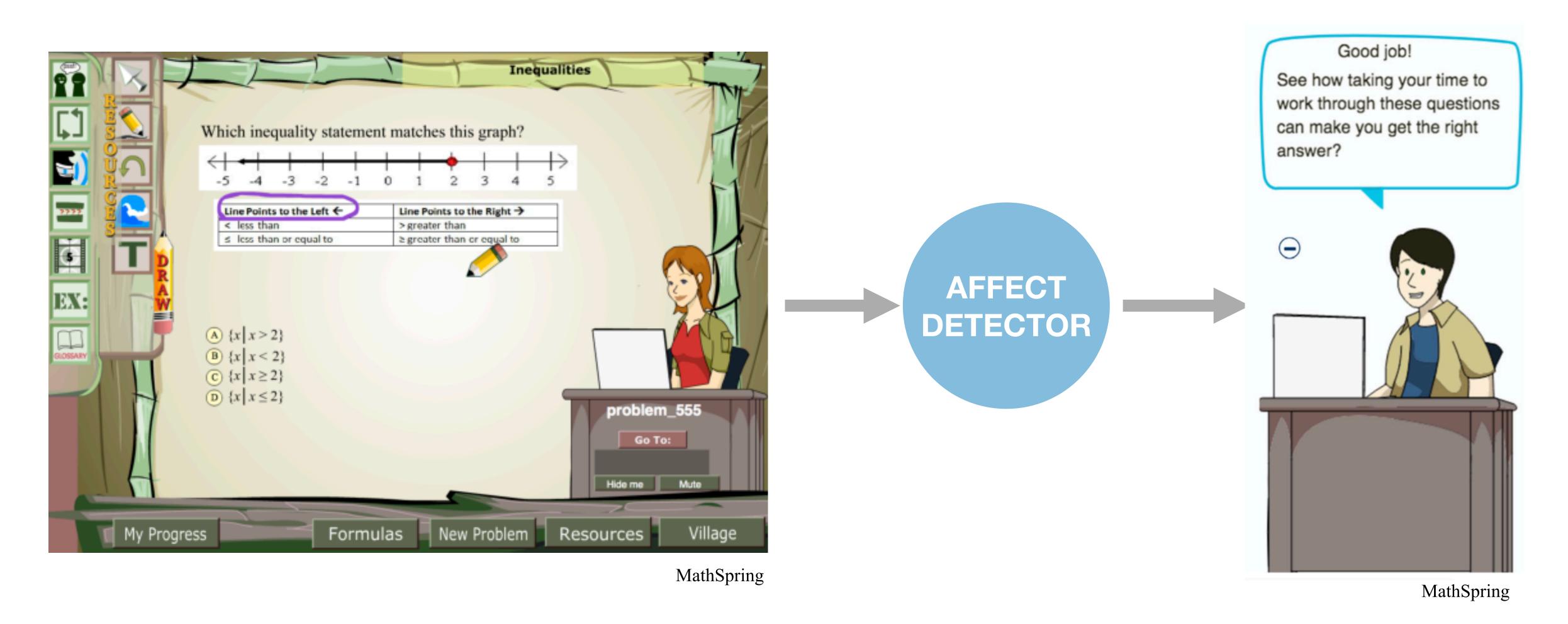
Performance Disparity in Gender Classification by Amazon Rekognition - Joy Buolamwini (2019)
98.7% 68.6% 100% 92.9%



Madani et al. (2017); Lohr (2018); Sap et al. (2019)

The Search for Context **Bias in Adaptive Learning Systems** Upstream Sources of Bias Contextualizing Theoretical Model of Affect Contextualizing Origins of Bias **Continued Search For Context** 

Self, 1999; Shute & Psotka, 1994; Corbett et al., 1997; Koedinger et al., 1997; VanLehn, 2011; Luckin et al., 2016



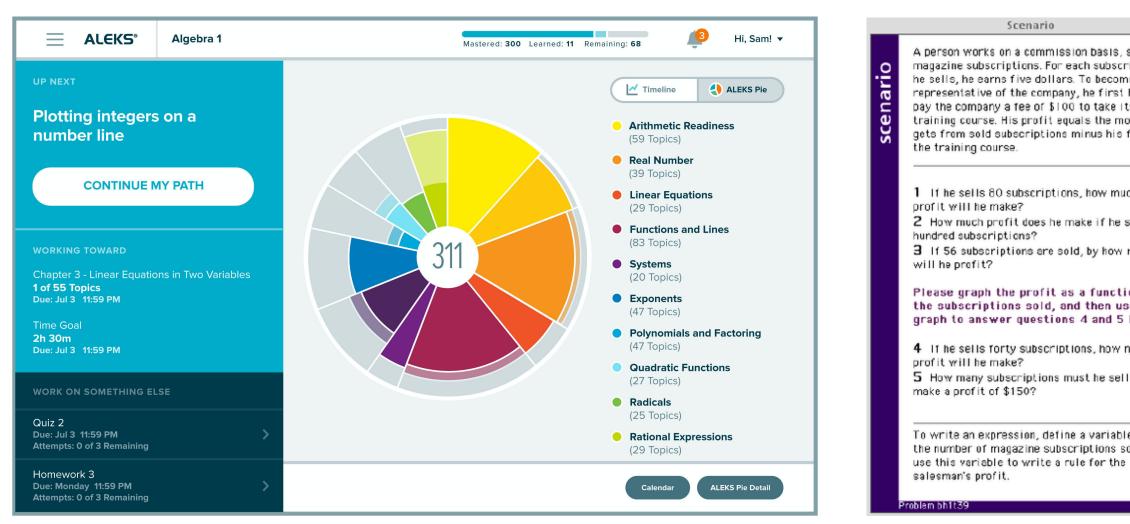
Karumbaiah, S. et al. (2017) Addressing Student Behavior and Affect with Empathy and Growth Mindset. [EDM17]

## **Adaptive Learning Systems**

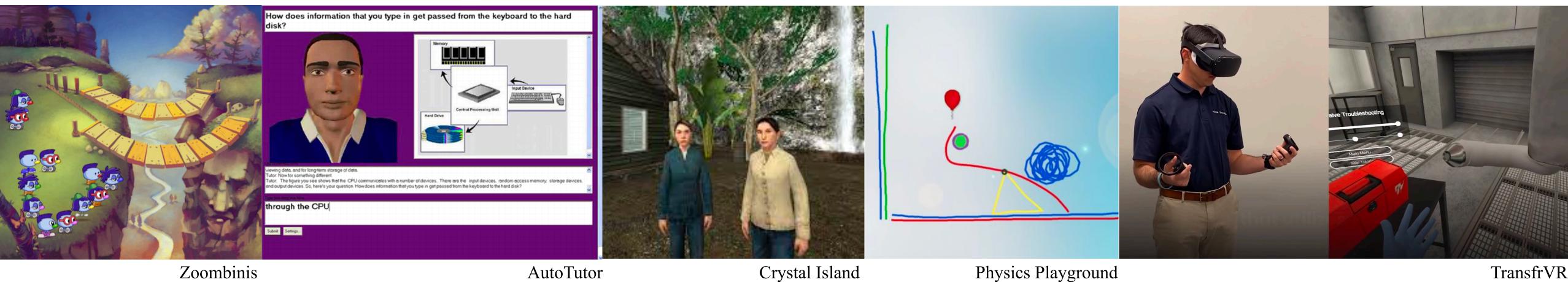
# **Adaptive Learning Systems**

Scenario

### aleks.com

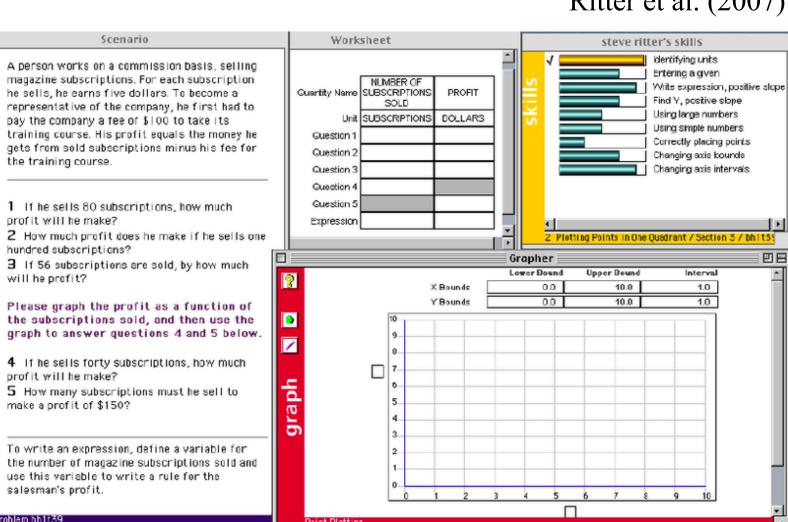


### **ALEKS** ~600,000 students

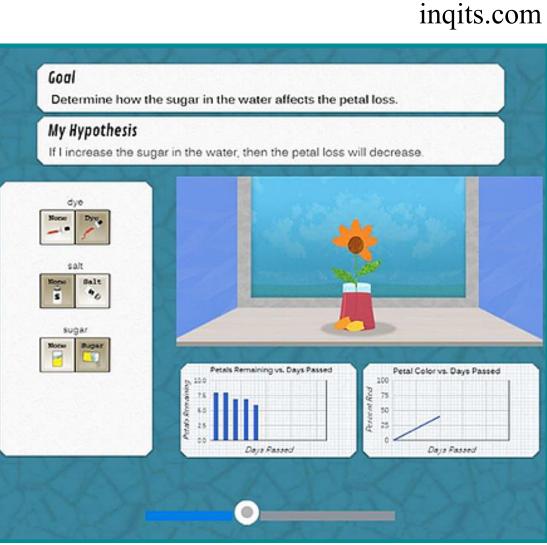


Zoombinis

AutoTutor



### Ritter et al. (2007)



### **Cognitive Tutor aka Mathia** ~500,000 students

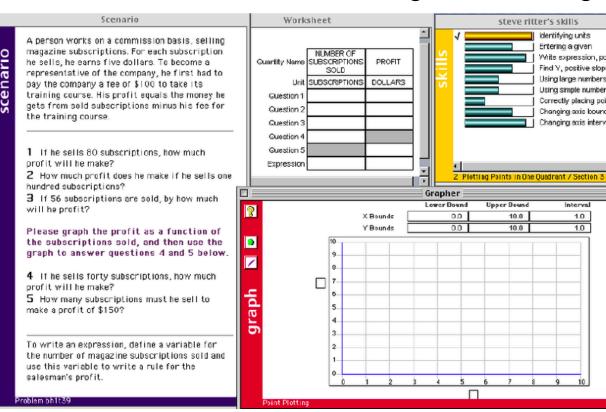
Inq-ITS ~100,000 students

Crystal Island

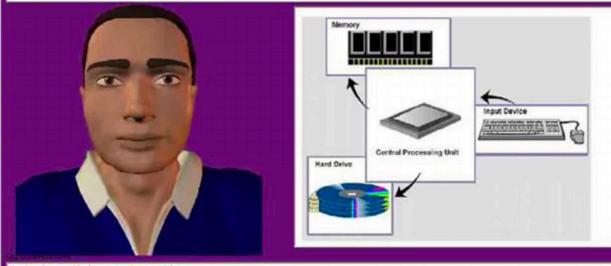
**Physics Playground** 

# Studying Bias: important, yet challenging

- 1. Makes real-time decisions that impact students' learning and experiences closely
- 2. Involves models of complex educational constructs that utilize fine-grained interaction data
- 3. Despite wide usage, biases not yet studied thoroughly



How does information that you type in get passed from the keyboard to the hard disk?

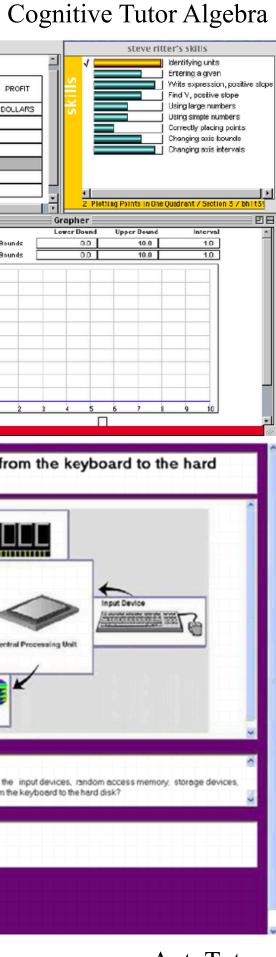


ng data, and for long-term storage of data tor: Now for something different.

r. The figure you see shows that the CPU communicates with a number of devices. There are the input devices, random access memory, storage devices nput devices. So, here's your question. How does information that you type in get passed from the keyboard to the hard disk?

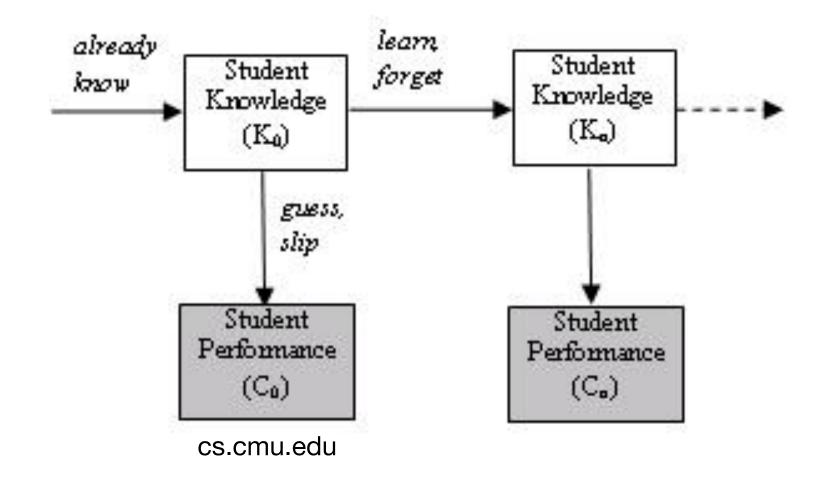
nrough the CPU

Submit Settings...





### Knowledge Tracing

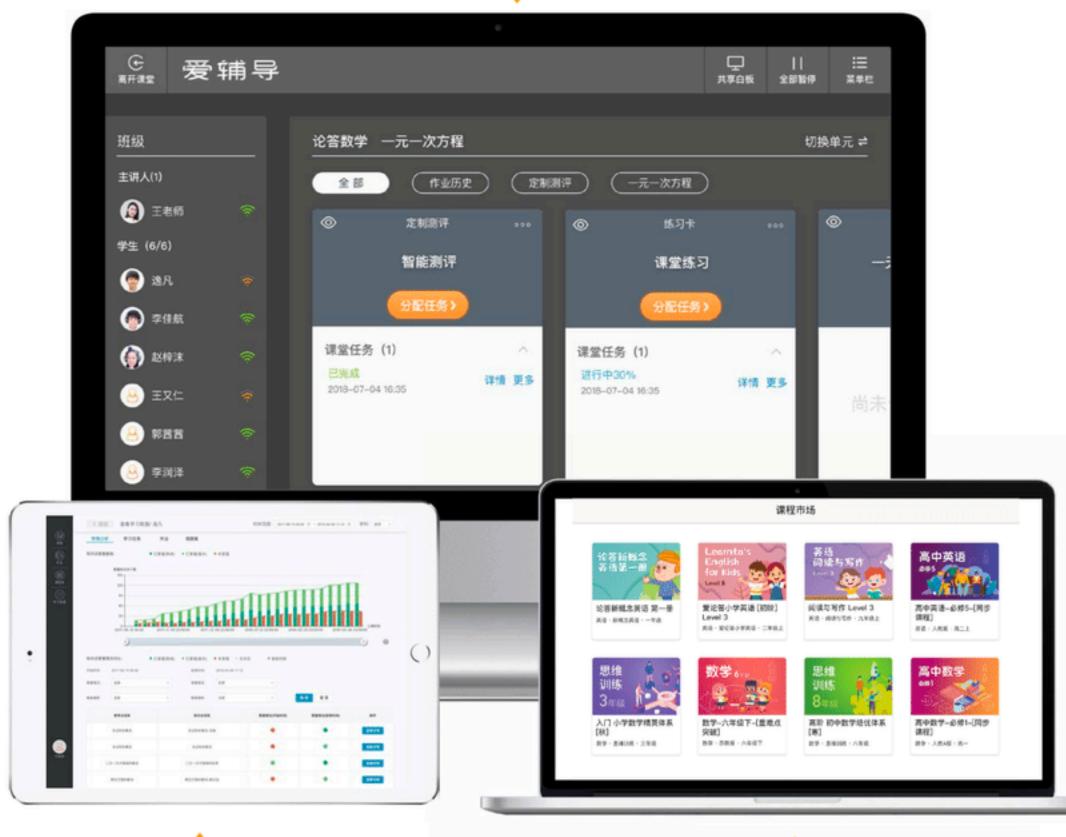


Corbett, A. T., & Anderson, J. R. (1994). Knowledge tracing: Modeling the acquisition of procedural knowledge.

# An Example

### Learnta

### **Intelligent Teaching**



^ **Learning Analytics** 

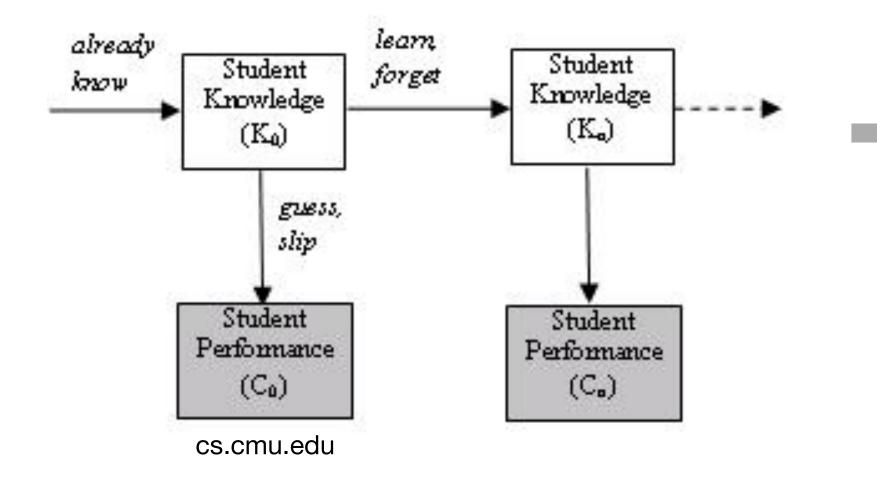
**Customized Contents** 

Baker et al. (2020)





### Knowledge Tracing



Crawford, K. (2017). The Trouble with Bias. NIPS Keynote.

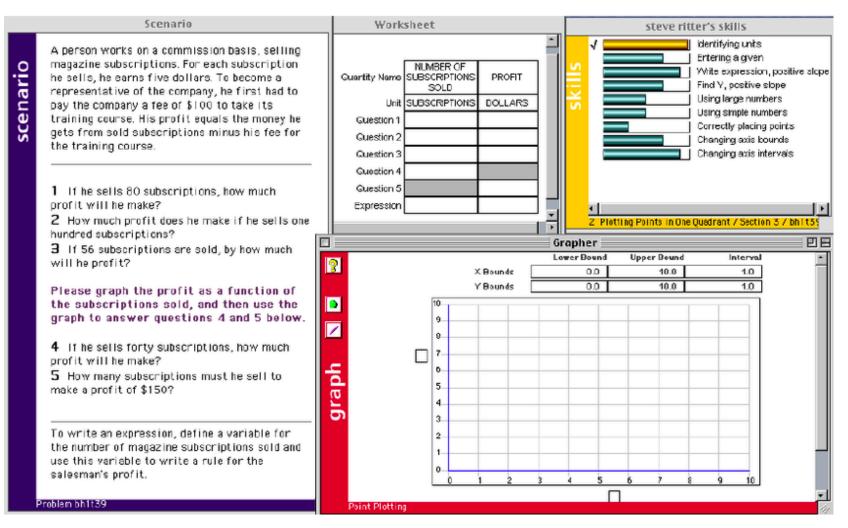
## **Allocative Harms of Bias**



Francesco Bonchi

## **Diversity in Learner Context**

### Ritter et al. (2007)



### **Cognitive Tutor aka Mathia** Used in the United States and Chile

Kizilcec, R. F., & Lee, H. (2020). Algorithmic Fairness in Education.

nexgenedu.com

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		3 : 8 , 3 to 8 , or 3		C
		Wendy picks 3 eggplants and 8 tomatoes so the ratio of eggplants to tomatoes is 3 to 8.		
	<	1 of 3 Submit	>	
		Fill in the blanks below.		
		Wendy can also express the ratio of eggplants to tomatoes as		
		The first number in the ratio is the numerator.		
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### Alef NexGen

Serves students from elementary through high school

The Search for Context Bias in Adaptive Learning Systems **Upstream Sources of Bias** Contextualizing Theoretical Model of Affect **Continued Search For Context** 

# **Machine Learning Workflow**



Annotated data of student emotions

Nye et al. (2018)

Engaged Concentration Kearns, CIS 399

- Gather sample S from P  $\{<x_1, y_1>, <x_2, y_2>, ..., <x_n, y_n>\}$
- Design/choose model class H
- Use algorithm/heuristic to find  $h \in H$  with small error  $\hat{e}(h)$
- Estimate e(h) on **new** data also from P

Learning = generalization



## Fundamental Theorem of Machine Learning Learning = generalization

DETECTOR

No matter what P looks like... ...and for any reasonable H... ...if we have enough data S... ...then for every  $h \in H$ , we have  $\hat{e}_{s}(h) \approx e_{P}(h)$  Kearns, CIS 399

- Gather sample S from P
   {<x1,y1>, <x2, y2>,....<xn, yn>}
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## Fundamental Theorem of Machine Learning Learning = generalization

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minimizing error on data  $\approx$  minimizing true/future error

Kearns, CIS 399

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## But Learning Context Varies Widely Generalization to Student Subgroups

## No matter what P looks like...

...and for any reasonable H...

... if we have enough data S...

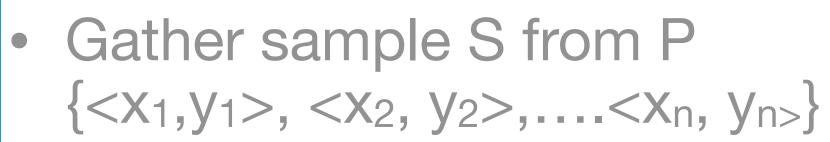
...then for every  $h \in H$ , we have

# minimizing error on data $\approx$ minimizing true/future error

Student population not reported with generalization estimates (Paquette et al., 2020)

DETECTOR

Kearns, CIS 399



- Design/choose model class H
- Use algorithm/heuristic to find  $h \in H$  with small error  $\hat{e}(h)$
- Estimate e(h) on new data also from P



## The Problem of Bias

## No matter what P looks like...

...and for any reasonable H...

... if we have enough data S...

...then for every  $h \in H$ , we have

minimizing error on data  $\approx$  minimizing true/future error



## "All models are wrong but some are useful" - George Box

## **The Problem of Bias**

DETECTOR

## No matter what P looks like...

...and for any reasonable H...

... if we have **enough data** S...

...then for every  $h \in H$ , we have

## minimizing error on data $\approx$ minimizing true/future error

Karumbaiah, S., & Brooks, J. (2021) How Colonial Continuities Underlie Algorithmic Injustices in Education. [IEEE RESPECT21]





## **Current Downstream Efforts** Focus on Model Development and Evaluation

DETE

## No matter what P looks like...

- ...and for any reasonable H...
- ... if we have enough data S...
- ..then for every  $h \in H$ , we have

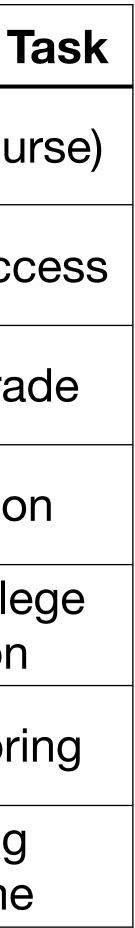
## minimizing error on data

minimizing true/future error

 $\approx$ 

Kizilcec, R. F., & Lee, H. (2020). Algorithmic Fairness in Education. Baker, R. S., & Hawn, A. (2021). Algorithmic Bias in Education.

	Study	Subgroups	<b>Prediction T</b>
	Hu & Rangwala, 2020	Gender, Race	At-Risk (cou
	Yu et al., 2020	Gender, Race	College succ
CTOR	Lee & Kizilcec, 2020	Gender, Race	Course gra
	Anderson et al., 2019	Gender, Race	Graduatio
	Kai et al., 2017	Gender, Race	Online colle retention
	Bridgeman et al., 2009, 2012	Gender, Nationality	Essay scori
	Ogan et al., 2015	Nationality	Learning Outcome



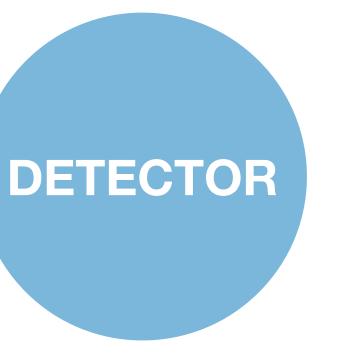
## Need to Move Upstream

## No matter what P looks like...

- ...and for any reasonable H...
- ... if we have enough data S...
- ...then for every  $h \in H$ , we have

# minimizing error on data $\approx$ minimizing true/future error

Karumbaiah, S., & Brooks, J. (2021) How Colonial Continuities Underlie Algorithmic Injustices in Education. [IEEE RESPECT21]



What upstream sources shape data collection, modeling, and adaptive decision making? Are they context aware?

## My dissertation - Upstream Sources of Bias Focus on Data Collection Method, System Design, and Theory

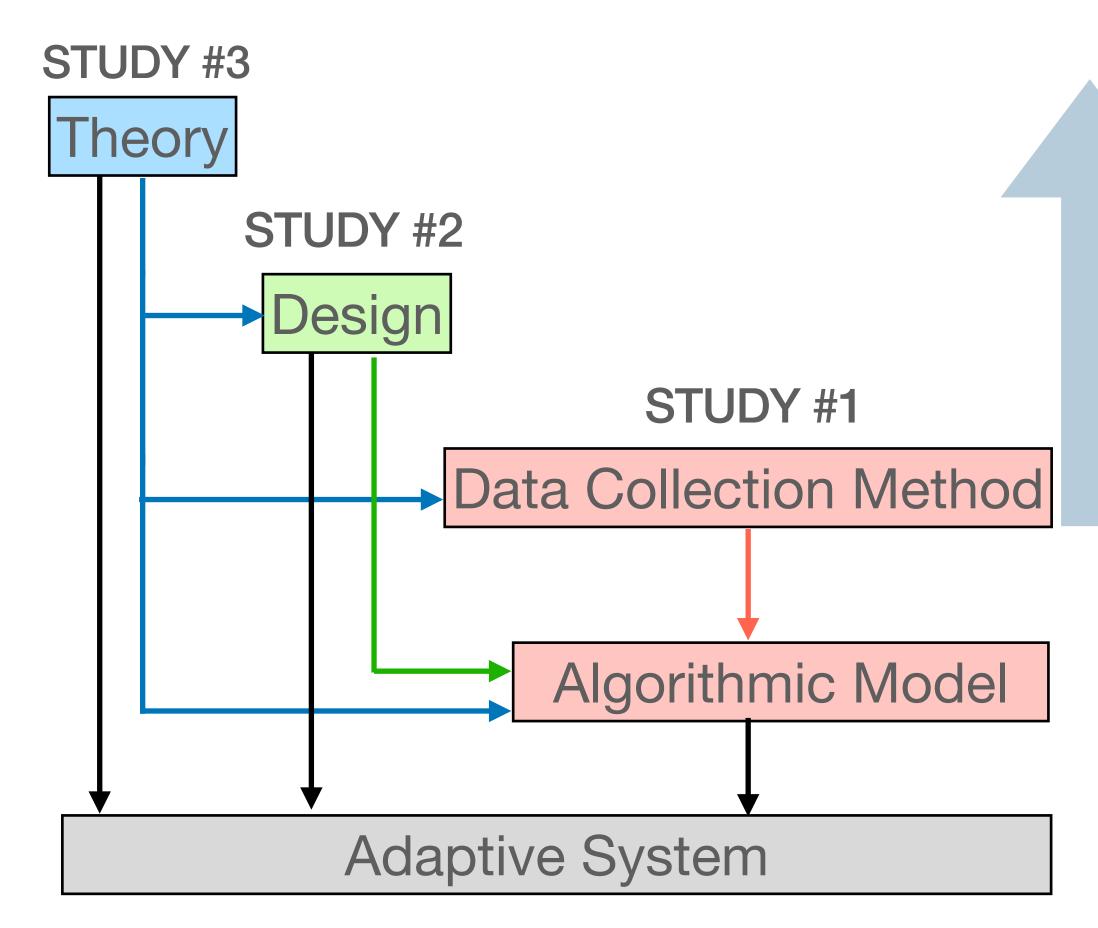
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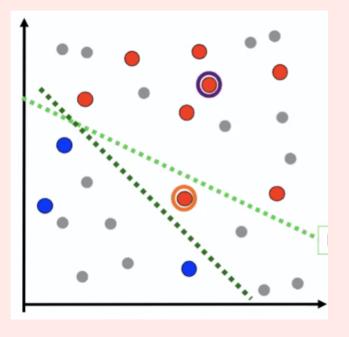
minimizing error on data  $\approx$  minimizing true/future error





# **My dissertation - Upstream Sources of Bias**

### **STUDY #1 ANNOTATED DATA COLLECTION**



- Active machine learning to improve annotated data collection and cold start problem
- Varying effectiveness of methodological improvements

### Karumbaiah, S. et al. (2021) Using Past Data to Warm Start Active Machine Learning: Does Context Matter? [ACM LAK21]



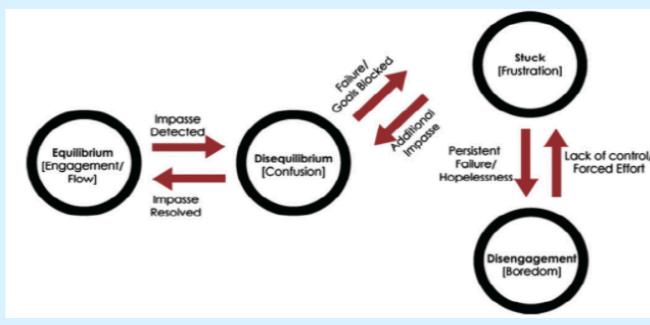
- research

Karumbaiah, S. et al. (2021) **Context Matters: Differing Implications of** Motivation and Help-Seeking in Educational Technology. [IJAIED21]

### **STUDY #2 EDTECH DESIGN**

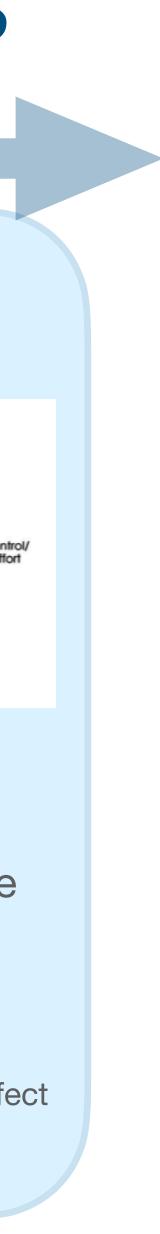
Differing implications of technology design on student outcomes • Use of publicly-available, schoollevel demographics for bias

### **STUDY #3 THEORETICAL MODEL**



- Generalizability of a widely accepted theory
- Country-level differences in the non-conformance of empirical data

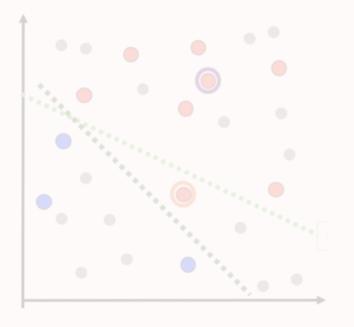
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# **My dissertation - Upstream Sources of Bias**

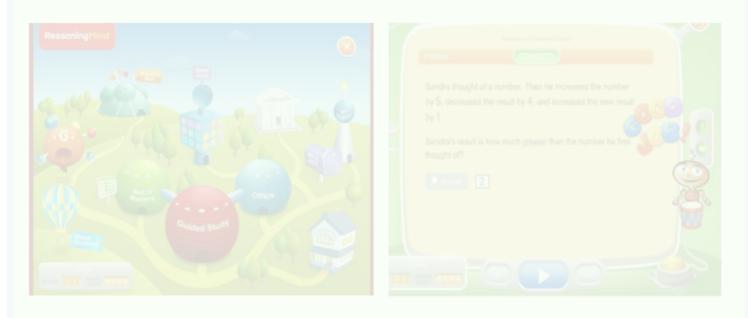
Graduating December 2021

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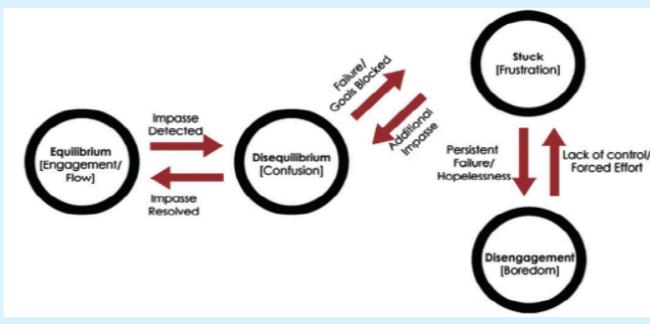
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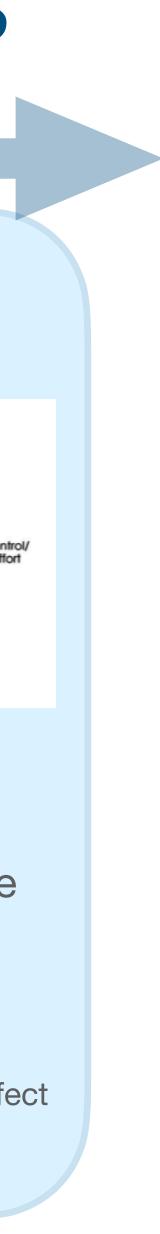
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The Search for Context Bias in Adaptive Learning Systems **Upstream Sources of Bias Contextualizing Theoretical Model of Affect** Contextualizing Origins of Bias **Continued Search For Context** 

# **Dissertation Study #3: Acknowledgements**

- <u>Advisor and dissertation chair</u>: Dr. Ryan Baker (UPenn)
- <u>Committee members</u>: Dr. Rand Quinn (UPenn), Dr. Rene Kizilcec (Cornell)
- Other collaborators: Juliana Ma. Alexandra L. Andres, Dr. Jaclyn Ocumpaugh
- <u>Data</u>: Dr. Douglas DiStefano, Dr. Anna Fisher, Dr. Karrie E. Godwin, Dr. Thea Faye Guia, Dr. Juan Miguel Andres-Bray, Dr. Ryan Baker, Dr. Anthony Botelho, Dr. James Lester, Dr. Ma. Mercedes Rodrigo, and Dr. Jennifer Sabourin

# Influence of Theory on Adaptive Decisions

- 1. Assumptions around the conceptualization of the construct 2. Interpretation of student behaviors in the data collected 3. Construction of variables used in predictive modeling 4. Design of interventions in adaptive systems

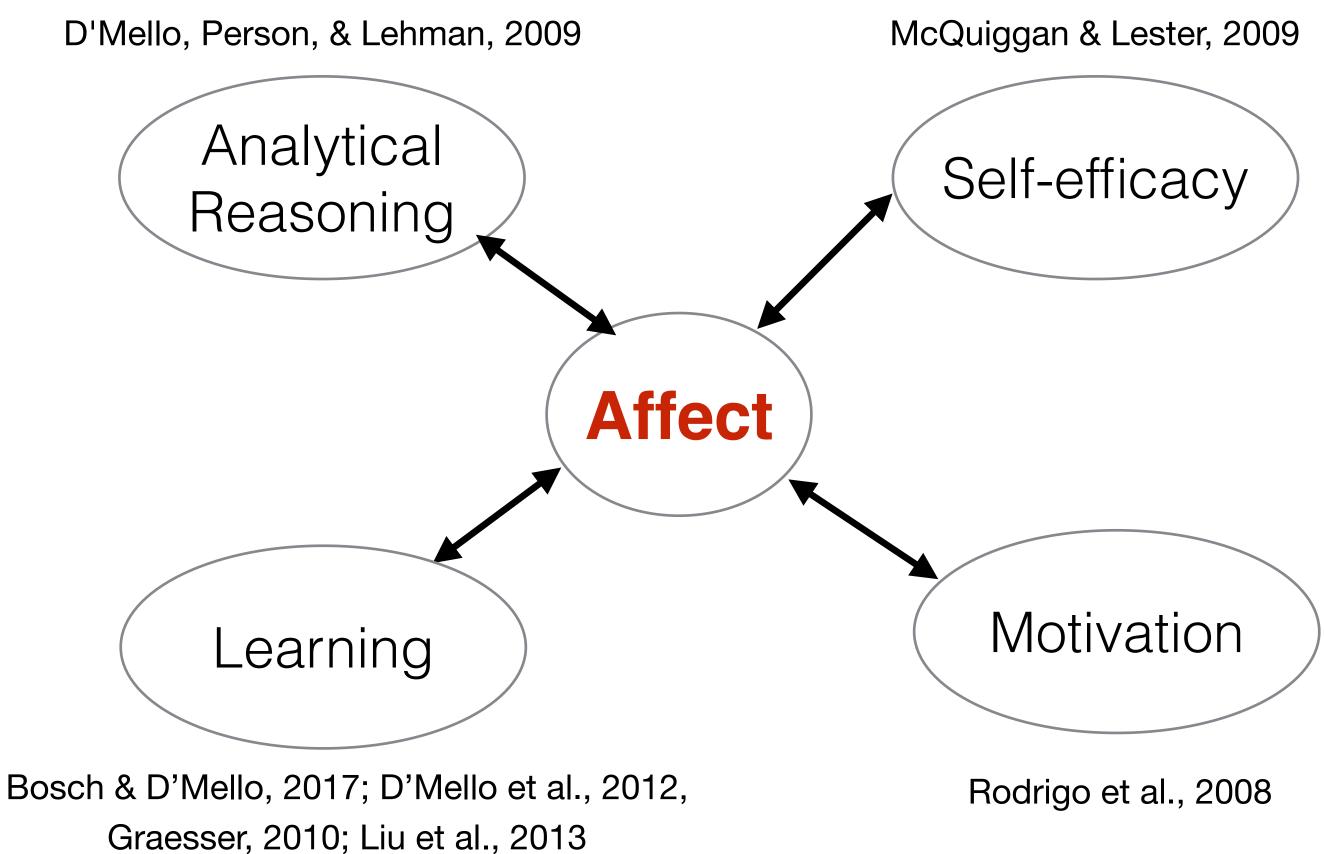
# **Role of Affect in Deep Learning**

- (Schwarz, 2012)
- Evaluation appraise learning (Izard, 2010)

• **Signaling** - draw attention to learning challenges

 Modulation - guide cognitive focus (Barth & Funke, 2010; D'Mello & Graesser, 2015; Fredrickson & Branigan, 2005; Schwarz, 2012)

# **Affect in Adaptive Learning Systems**



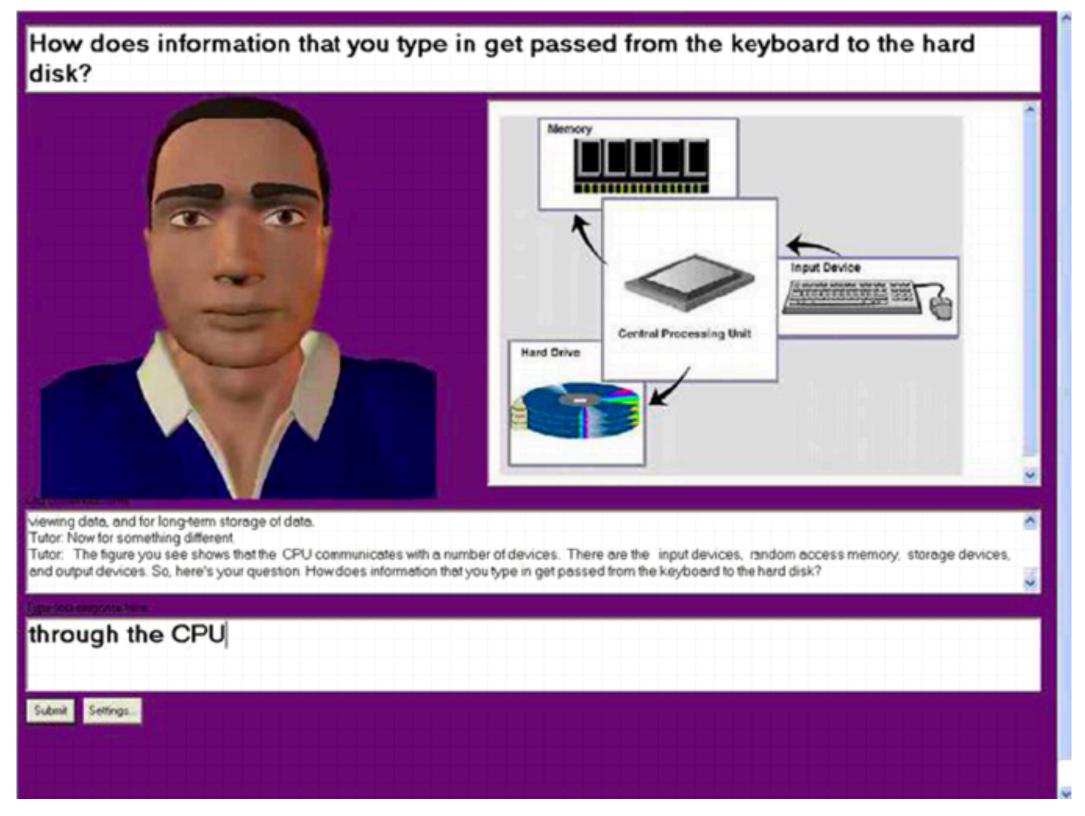
# **Educational Affective Computing**

Recognize, measure, analyze, and respond to student affect to "narrow the communicative gap between the highly emotional human and the emotionally-challenged computer"

Calvo, R. A., & D'Mello, S. (2010). Affect detection: an interdisciplinary review of models, methods, and their applications. IEEE Transactions in Affective Computing.



# An Example: Affect Aware Tutors



Affective AutoTutor

D'Mello, S., & Graesser, A. (2013). AutoTutor and affective AutoTutor: Learning by talking with cognitively and emotionally intelligent computers that talk back. ACM Transactions on Interactive Intelligent Systems.

Woolf, B., et al. (2009). Affect-aware tutors: recognising and responding to student affect. International Journal of Learning Technology.

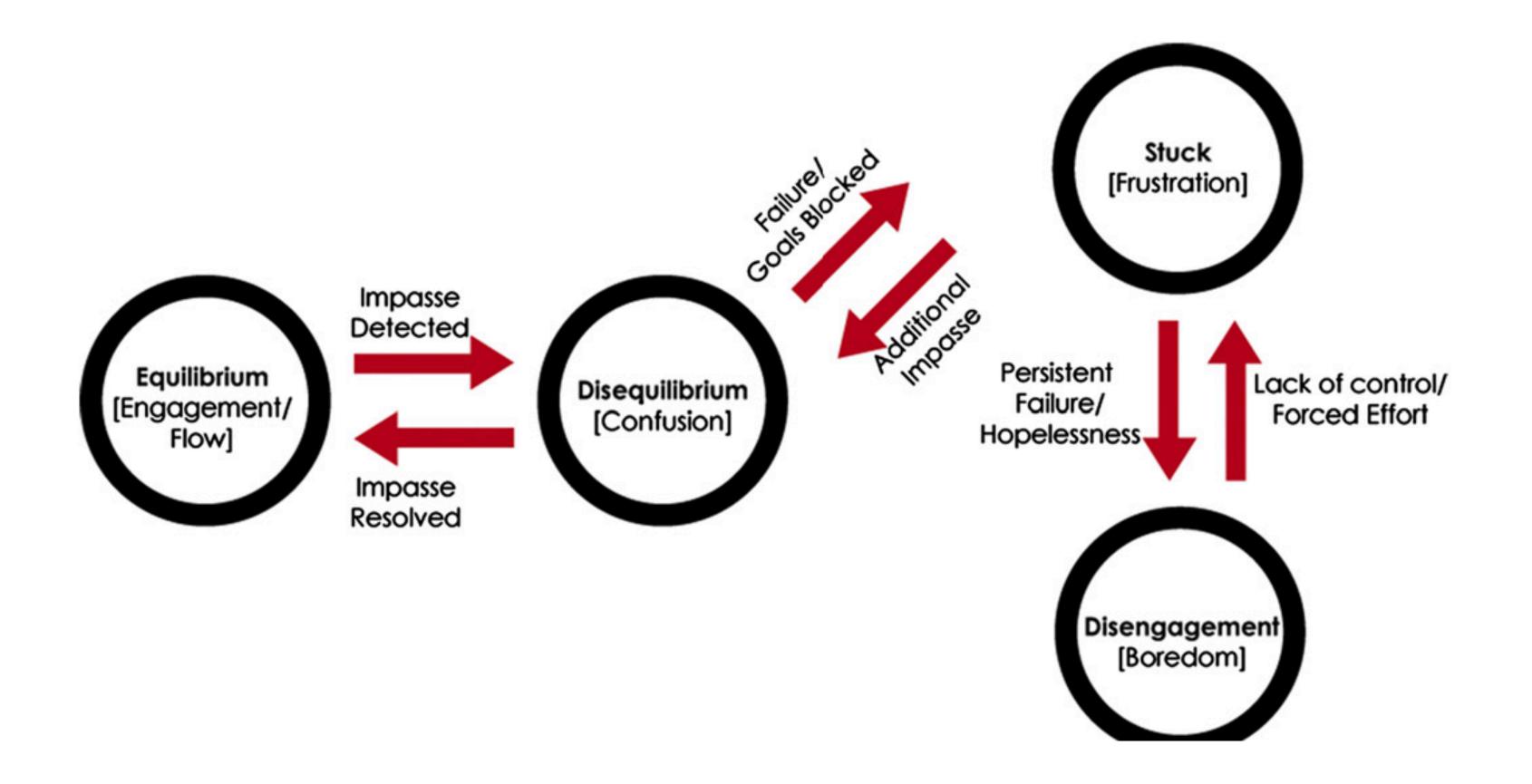


## Developing effective interventions that occur in real-time depends on understanding how affect develops and manifests over time.

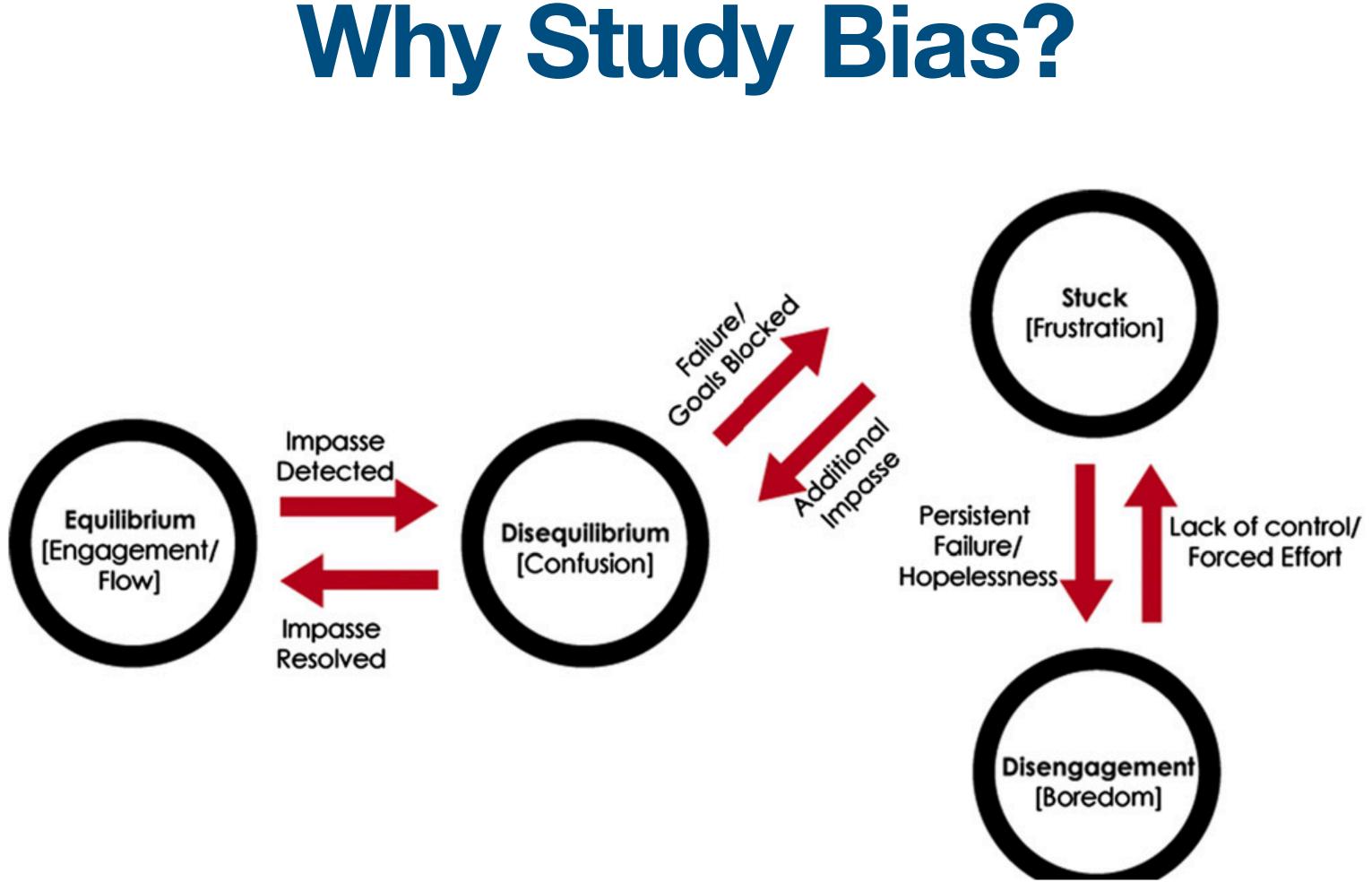
Kuppens, P. (2015). It's about time: A special section on affect dynamics. Emotion Rev.



# The Theoretical Model of Affect Dynamics



D'Mello, S., & Graesser, A. (2012). Dynamics of affective states during complex learning. Learning and Instruction.



A highly cited and widely accepted theoretical model in the field used in diverse learning contexts #Citations: 666 (as of Nov, 2021)

## **Goal of the Systematic Review**

Karumbaiah, S. et al. (2018) The Implications of a Subtle Difference in the Calculation of Affect Dynamics. [ICCE18]

Investigate the impact of the methodological and contextual differences that may be contributing to divergence between the theoretical model and the empirical results

## Studies that Show Some Evidence for the Model

	Region	Age	N	School/Grade Population	Learning System	Class v. Lab	Obs. Type/ Grain Size	Obs. Session	Self- trans	Aligned Transitions
Andres & Rodrigo, 2014	Quezon City, PH	13-16	60	Public school	Physics Playground	С	QFO	2hrs	Inc	0
Baker et al., 2007	Manila, PH	14-19	36	High school	Inc. Machine	С	QFO ev. 60s	10min	Inc	0
Bosch & D'Mello, 2013	US		29	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	3
Bosch, & D'Mello, 2017	Midwestern US	17-21	<del>99</del>	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	5
D'Mello & Graesser, 2012	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP every 20s; fixed points	32min; 35min	Exc	4;5
D'Mello et al., 2007	Southern US		28	Undergrads	Auto-Tutor	L	RJP ev. 20s	32min	Inc	2
D'Mello et al., 2009	Southern US		41	Undergrads	Unnamed	L	RJP on fixed points	35min	Exc	1
D'Mello & Graesser, 2010	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP ev. 20s; fixed points	32min; 35min	Exc	3;3
Guia et al., 2011; 2013	Quezon City, PH	18-20	60	Undergrads	SQL Tutor	С	QFO ev. 200s	1hr	Inc	0
McQuiggan et al., 2008; 2010	US	21-60	35	Grad students	Crystal Island	I L	SRI	35min	Inc	1
Ocumpaugh et al., 2017	New York, US	18-22	108	West Point	vMedic	С	QFO ev.122s		Inc	2
Rodrigo et al., 2008	Quezon City & Cavite Prov., PH	9-13	180	Private school	Ecolab	С	QFO	40min	Inc	1
Rodrigo et al., 2011; 2012	Quezon City, PH	12-14	126	High school	Scatterplot Tutor	С	QFO ev. 200s	80min	Inc	1



# 1. Student Demographics

	Region	Age	N	School/Grade Population	Learning System	Class v. Lab	Obs. Type/ Grain Size	Obs. Session	Self- trans	Aligned Transitions
Andres & Rodrigo, 2014	Quezon City, PH	13-16	60	Public school	Physics Playground	С	QFO	2hrs	Inc	0
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# 2. Learning Settings

	Region	Age	N	School/Grade Population	Learning System	Class v. Lab	Obs. Type/ Grain Size	Obs. Session	Self- trans	Aligned Transitions
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Bosch, & D'Mello, 2017	Midwestern US	17-21	99	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	5
D'Mello & Graesser, 2012	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP every 20s; fixed points	32min; 35min	Exc	4;5
D'Mello et al., 2007	Southern US		28	Undergrads	Auto-Tutor	L	RJP ev. 20s	32min	Inc	2
D'Mello et al., 2009	Southern US		41	Undergrads	Unnamed	L	RJP on fixed points	35min	Exc	1
D'Mello & Graesser, 2010	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP ev. 20s; fixed points	32min; 35min	Exc	3;3
Guia et al., 2011; 2013	Quezon City, PH	18-20	60	Undergrads	SQL Tutor	С	QFO ev. 200s	1hr	Inc	0
McQuiggan et al., 2008; 2010	US	21-60	35	Grad students	Crystal Island	đ L	SRI	35min	Inc	1
Ocumpaugh et al., 2017	New York, US	18-22	108	West Point	vMedic	С	QFO ev.122s		Inc	2
Rodrigo et al., 2008	Quezon City & Cavite Prov., PH	9-13	180	Private school	Ecolab	С	QFO	40min	Inc	1
Rodrigo et al., 2011; 2012	Quezon City, PH	12-14	126	High school	Scatterplot Tutor	С	QFO ev. 200s	80min	Inc	1

# **3. Data Collection Procedure**

	Region	Age	N	School/Grade Population	Learning System	Class v. Lab	Obs. Type/ Grain Size	Obs. Session	Self- trans	Aligned Transitions
Andres & Rodrigo, 2014	Quezon City, PH	13-16	60	Public school	Physics Playground	С	QFO	2hrs	Inc	0
Baker et al., 2007	Manila, PH	14-19	36	High school	Inc. Machine	C	QFO ev. 60s	10min	Inc	0
Bosch & D'Mello, 2013	US		29	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	3
Bosch, & D'Mello, 2017	Midwestern US	17-21	99	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	5
D'Mello & Graesser, 2012	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP every 20s; fixed points	32min; 35min	Exc	4;5
D'Mello et al., 2007	Southern US		28	Undergrads	Auto-Tutor	L	RJP ev. 20s	32min	Inc	2
D'Mello et al., 2009	Southern US		41	Undergrads	Unnamed	L	RJP on fixed points	35min	Exc	1
D'Mello & Graesser, 2010	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP ev. 20s; fixed points	32min; 35min	Exc	3;3
Guia et al., 2011; 2013	Quezon City, PH	18-20	60	Undergrads	SQL Tutor	С	QFO ev. 200s	1hr	Inc	0
McQuiggan et al., 2008; 2010	US	21-60	35	Grad students	Crystal Island	d L	SRI	35min	Inc	1
Ocumpaugh et al., 2017	New York, US	18-22	108	West Point	vMedic	С	QFO ev.122s		Inc	2
Rodrigo et al., 2008	Quezon City & Cavite Prov., PH	9-13	180	Private school	Ecolab	С	QFO	40min	Inc	1
Rodrigo et al., 2011; 2012	Quezon City, PH	12-14	126	High school	Scatterplot Tutor	С	QFO ev. 200s	80min	Inc	1

# 4. Exclusion of Self-Transitions

	Region	Age	N	School/Grade Population	Learning System	Class v. Lab	Obs. Type/ Grain Size	Obs. Session	Self- trans	Aligned Transitions
Andres & Rodrigo, 2014	Quezon City, PH	13-16	60	Public school	Physics Playground	С	QFO	2hrs	Inc	0
Baker et al., 2007	Manila, PH	14-19	36	High school	Inc. Machine	C	QFO ev. 60s	10min	Inc	0
Bosch & D'Mello, 2013	US		29	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	3
Bosch, & D'Mello, 2017	Midwestern US	17-21	99	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	5
D'Mello & Graesser, 2012	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP every 20s; fixed points	32min; 35min	Exc	4;5
D'Mello et al., 2007	Southern US		28	Undergrads	Auto-Tutor	L	RJP ev. 20s	32min	Inc	2
D'Mello et al., 2009	Southern US		41	Undergrads	Unnamed	L	RJP on fixed points	35min	Exc	1
D'Mello & Graesser, 2010	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP ev. 20s; fixed points	32min; 35min	Exc	3;3
Guia et al., 2011; 2013	Quezon City, PH	18-20	60	Undergrads	SQL Tutor	С	QFO ev. 200s	1hr	Inc	0
McQuiggan et al., 2008; 2010	US	21-60	35	Grad students	Crystal Island	d L	SRI	35min	Inc	1
Ocumpaugh et al., 2017	New York, US	18-22	108	West Point	vMedic	С	QFO ev.122s		Inc	2
Rodrigo et al., 2008	Quezon City & Cavite Prov., PH	9-13	180	Private school	Ecolab	С	QFO	40min	Inc	1
Rodrigo et al., 2011; 2012	Quezon City, PH	12-14	126	High school	Scatterplot Tutor	С	QFO ev. 200s	80min	Inc	1

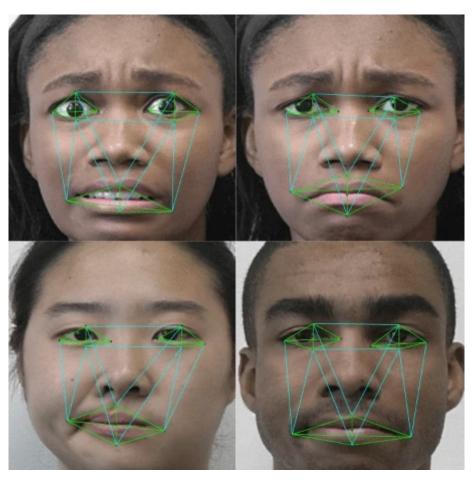


Time Step (seconds)	Affect
10	FLO
20	CON
30	CON
40	CON
50	FRU
60	FRU
70	BOR
3600	FLO

FLOw, CONfusion, FRUstration, BORed

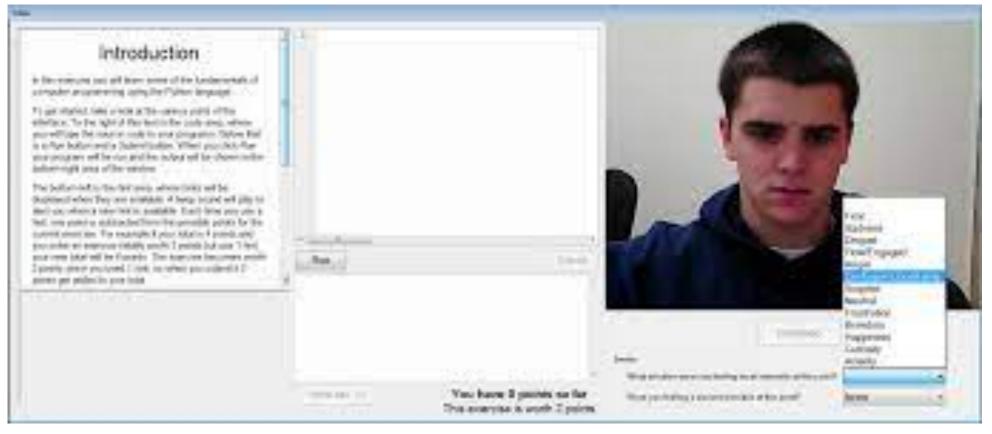
# **Affect Data**





BROMP

Joseph & Geetha







F	Affect	Time Step (seconds)
Stu	FLO	10
Inc	CON	20
	CON	30
	CON	40
C	FRU	50
Г	FRU	60
	BOR	70
	FLO	3600

FLOw, CONfusion, FRUstration, BORed

### **Affect Sequence**

LO, CON, CON, CON, FRU, FRU, BOR .... FLO dies with no evidence

Studies that show some evidence

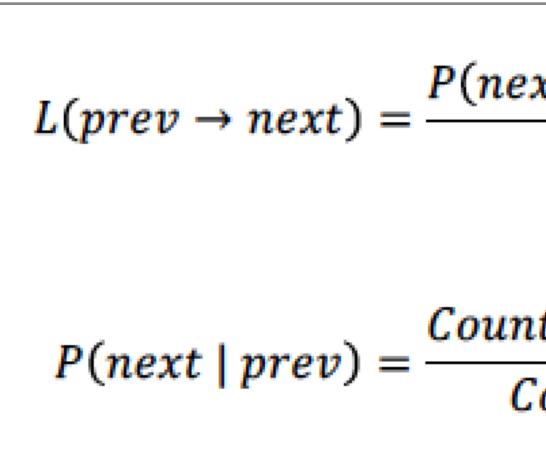
LO, CON, CON, CON, FRU, FRU, BOR .... FLO

**Exclude Self Transition** 

FLO, CON, FRU, BOR .... FLO

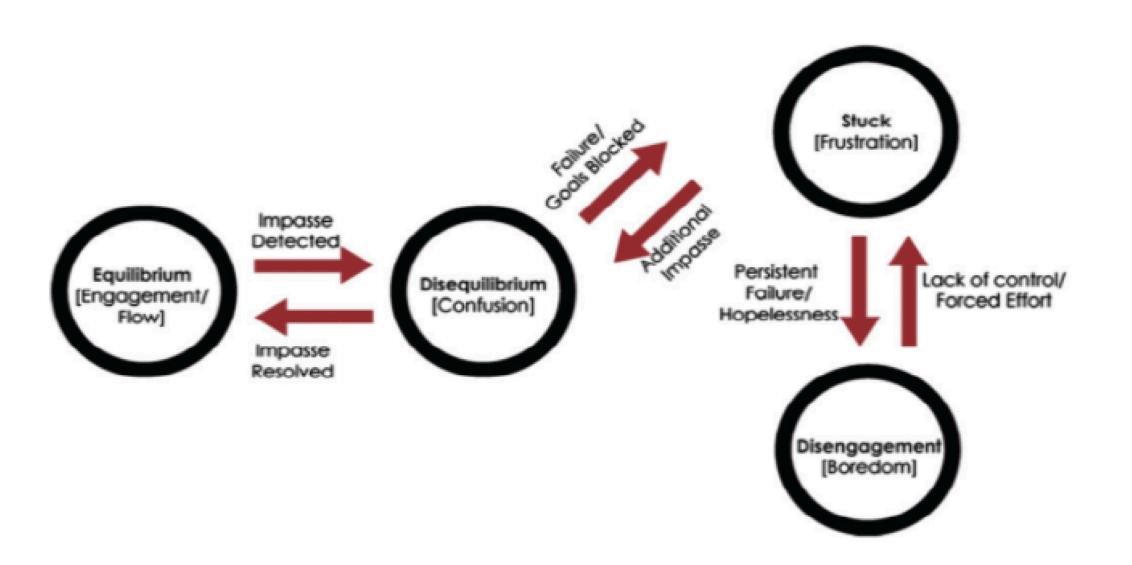
## Violation of Independence Assumption

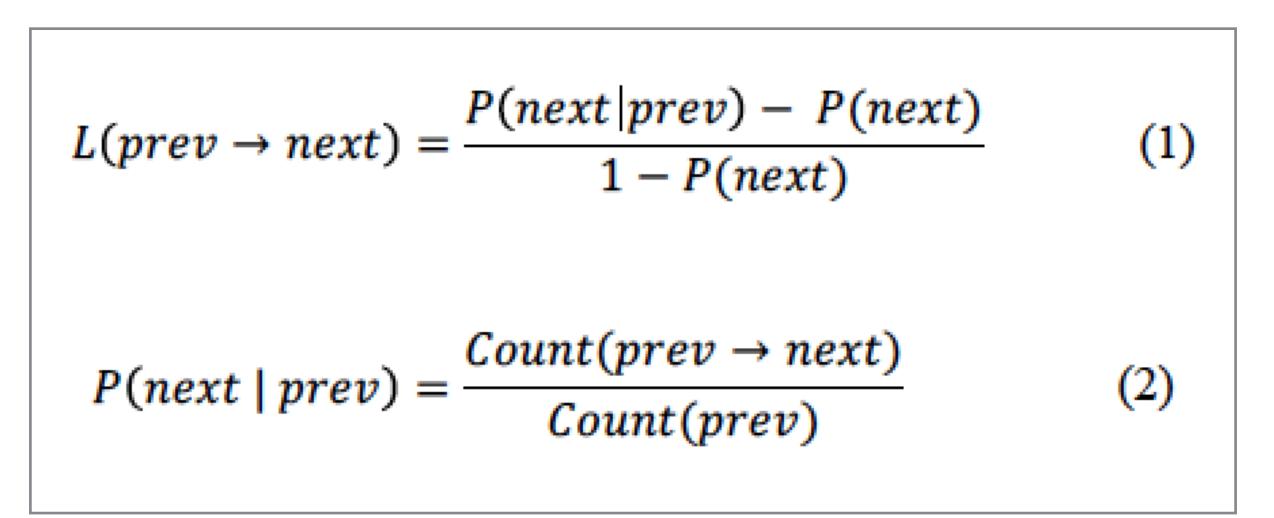
### D'Mello & Graesser, 2012



perfect agreement) minus expected agreement. The likelihood metric proceeds in the same way, however, rather than agreement, we use conditional probability as a measure of association (see Eq. (2)). The expected degree of association is  $Pr(M_{t+1})$ , because if  $M_{t+1}$ and M<sub>t</sub> are independent, then  $Pr(M_{t+1}|M_t) = Pr(M_{t+1})$ . Therefore, the numerator of Eq. (2) equals the degree of association observed minus the degree of association expected under independence. If

$$\frac{ext|prev) - P(next)}{1 - P(next)}$$
(1)  
$$\frac{nt(prev \rightarrow next)}{Count(prev)}$$
(2)







ABBCAACCBA (all transitions are equally likely)

P(next) = P

 $P(next \mid prev) = P(E$ 

 $L(A \rightarrow B)$ 

# **Example L Calculation**

$$(B_next) = \frac{3}{9} = 0.33$$

$$B_next | A_prev \rangle = \frac{1}{3} = 0.33$$

$$=\frac{0.33-0.33}{1-0.33}=0$$

L statistics calculation for an example sequence of ABBCAACCBA when self-transitions are included

Transition	Count	P(next prev)	P(next)	L
$A \rightarrow A$	1	0.33	0.33	0
$A \rightarrow B$	1	0.33	0.33	0
$A \rightarrow C$	1	0.33	0.33	0
$B \rightarrow A$	1	0.33	0.33	0
$B \rightarrow B$	1	0.33	0.33	0
B -> C	1	0.33	0.33	0
$C \rightarrow A$	1	0.33	0.33	0
$C \rightarrow B$	1	0.33	0.33	0
$C \rightarrow C$	1	0.33	0.33	0

# **Example L Calculation**

## What happens when self-transitions are removed?

P(next) = P

 $P(next \mid prev) = P$ 

 $L(A \rightarrow B) =$ 

If self-transitions are excluded, the sequence ABBCAACCBA becomes **ABCACBA**. (all transitions are equally likely)

$$(B\_next) = \frac{2}{6} = 0.33$$

$$P(B_next | A_prev) = \frac{1}{2} = 0.5$$

$$=\frac{0.5-0.33}{1-0.33}=0.25$$

## What happens when self-transitions are removed?

L statistics calculation for an example sequence of ABBCAACCBA when self-transitions are excluded

		-		
Transition	Count	P(next prev)	P(next)	L
A->B	1	0.5	0.33	0.25
A -> C	1	0.5	0.33	0.25
$B \rightarrow A$	1	0.5	0.33	0.25
B -> C	1	0.5	0.33	0.25
$C \rightarrow A$	1	0.5	0.33	0.25
$C \rightarrow B$	1	0.5	0.33	0.25

## **Inconsistency in Results**

From State	To State	D'Mello's $L$	p-value
Engaged			
Engaged Concentration	Engaged Concentration		
Concentration	Engaged Concentration Boredom	0.260*	< 0.001
	Confusion	0.200	<0.001 0.136
	Frustration	-0.12*	0.012
	Neutral/Other	0.481*	< 0.001
Boredom	Engaged Concentration	0.194*	<0.001
	Boredom		_
	Confusion	-0.004	0.208
	Frustration	$0.036^{*}$	< 0.001
	Neutral/Other	$0.235^{*}$	< 0.001
Confusion	Engaged Concentration	0.341*	0.006
	Boredom	-0.127*	< 0.001
	Confusion		_
	Frustration	-0.026*	0.001
	Neutral/Other	-0.156	0.157
Frustration	Engaged Concentration	0.279*	< 0.001
Figstation	Boredom	-0.107*	< 0.001
	Confusion	0.008	0.391
	Frustration	0.000	0.001
	Neutral/Other	$0.279^{*}$	< 0.001
Neutral/Other	Engaged Concentration	0.753*	<0.001
-	Boredom	-0.057*	< 0.001
	Confusion	0.003	0.302
	Frustration	$0.015^{*}$	0.007
	Neutral/Other		

Botelho, A. F., Baker, R. S., Ocumpaugh, J., & Heffernan, N. T. (2018). Studying Affect Dynamics and Chronometry Using Sensor-Free Detectors. EDM.



# **Redefining L Value at Chance**

$$L(prev \rightarrow next) = \frac{P(n)}{P(next \mid prev)} = \frac{Cou}{P(next \mid prev)}$$

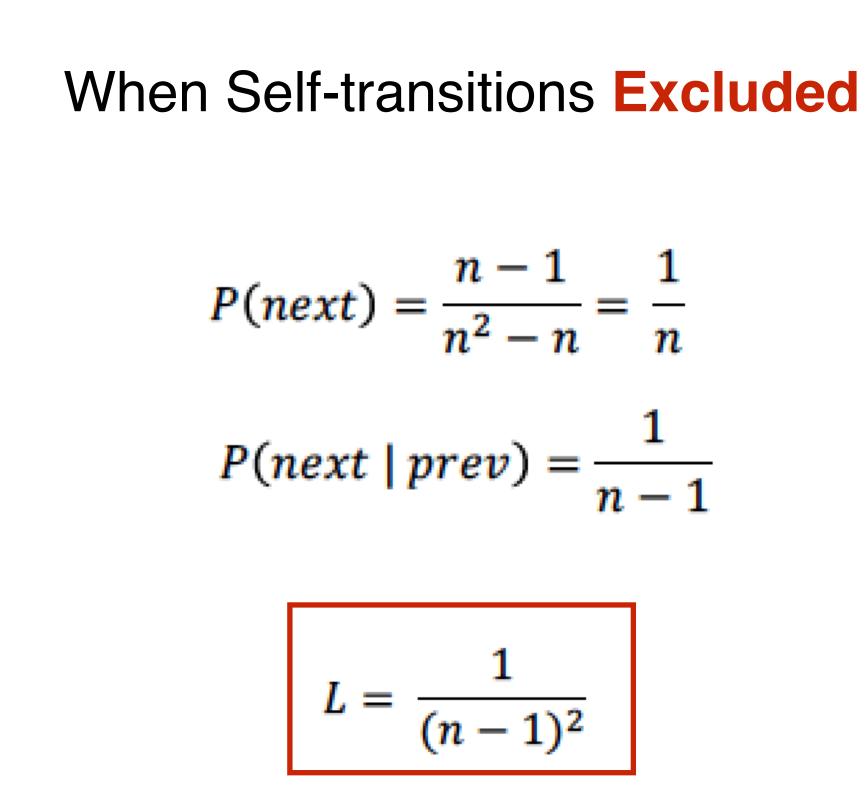
### When Self-transitions Included

$$P(next) = \frac{n}{n^2} = \frac{1}{n}$$
$$P(next \mid prev) = \frac{1}{n}$$

### L = 0

Karumbaiah, S., Baker, R.S., Ocumpaugh, J. (2019) The Case of Self-Transitions in Affective Dynamics. [AIED19]

 $\frac{|prev| - P(next)}{1 - P(next)}$ (1)  $\frac{unt(prev \to next)}{Count(prev)}$ (2)



# **Redefining L Value at Chance**

## When Self-transitions Included

$$P(next) = \frac{n}{n^2} = \frac{1}{n}$$
$$P(next \mid prev) = \frac{1}{n}$$
$$L = 0$$
$$\frac{n \quad 3 \quad 4}{\text{chance } L \quad 0.25 \quad 0.11}$$

Karumbaiah, S., Baker, R.S., Ocumpaugh, J. (2019) The Case of Self-Transitions in Affective Dynamics. [AIED19]

## When Self-transitions **Excluded**

$$P(next) = \frac{n-1}{n^2 - n} = \frac{1}{n}$$

$$P(next \mid prev) = \frac{1}{n-1}$$

$$L=\frac{1}{(n-1)^2}$$

5	6	7	8
0.0625	0.04	0.0277	0.0204

**Definition 2.** Let A and B be two affective states, and let  $T_{\overline{A}} = \{\text{transitions where } next \neq A\}.$ 

That is,  $T_{\overline{A}}$  consists of all transitions where the next affective state is not equal to A. We can then define

 $L^*(A_{prev} \to B_{next}) := \frac{P(I)}{1}$ 

Matayoshi, J., & Karumbaiah, S. (2020) Adjusting the L Statistic when Self-Transitions are Excluded in Affective Dynamics. [JEDM20] Bosch, N., & Paquette, L. (2021). What's Next? Sequence Length and Impossible Loops in State Transition Measurement. Journal of Educational Data Mining.

ons where  $next \neq A$ . (2.1)

$$\frac{B_{next} | A_{prev}, T_{\overline{A}}) - P(B_{next} | T_{\overline{A}})}{1 - P(B_{next} | T_{\overline{A}})}.$$
(2.2)

# Implications to the Theory Conformance

-	-			0			-			
Bosch & D'Mello, 2013	US		29	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	3
Bosch, & D'Mello, 2017	Midwestern US	17-21	99	Undergrads	Unnamed	L	RJP on 100 fixed points	25min	Exc	5
D'Mello & Graesser, 2012	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP every 20s; fixed points	32min; 35min	Exc	4;5
D'Mello et al., 2007	Southern US		28	Undergrads	Auto-Tutor	L	RJP ev. 20s	32min	Inc	2
D'Mello et al., 2009	Southern US		41	Undergrads	Unnamed	L	RJP on fixed points	35min	Exc	1
D'Mello & Graesser, 2010	Southern US		28; 30	Undergrads	Auto-Tutor	L	RJP ev. 20s; fixed points	32min; 35min	Exc	3;3
									-	-

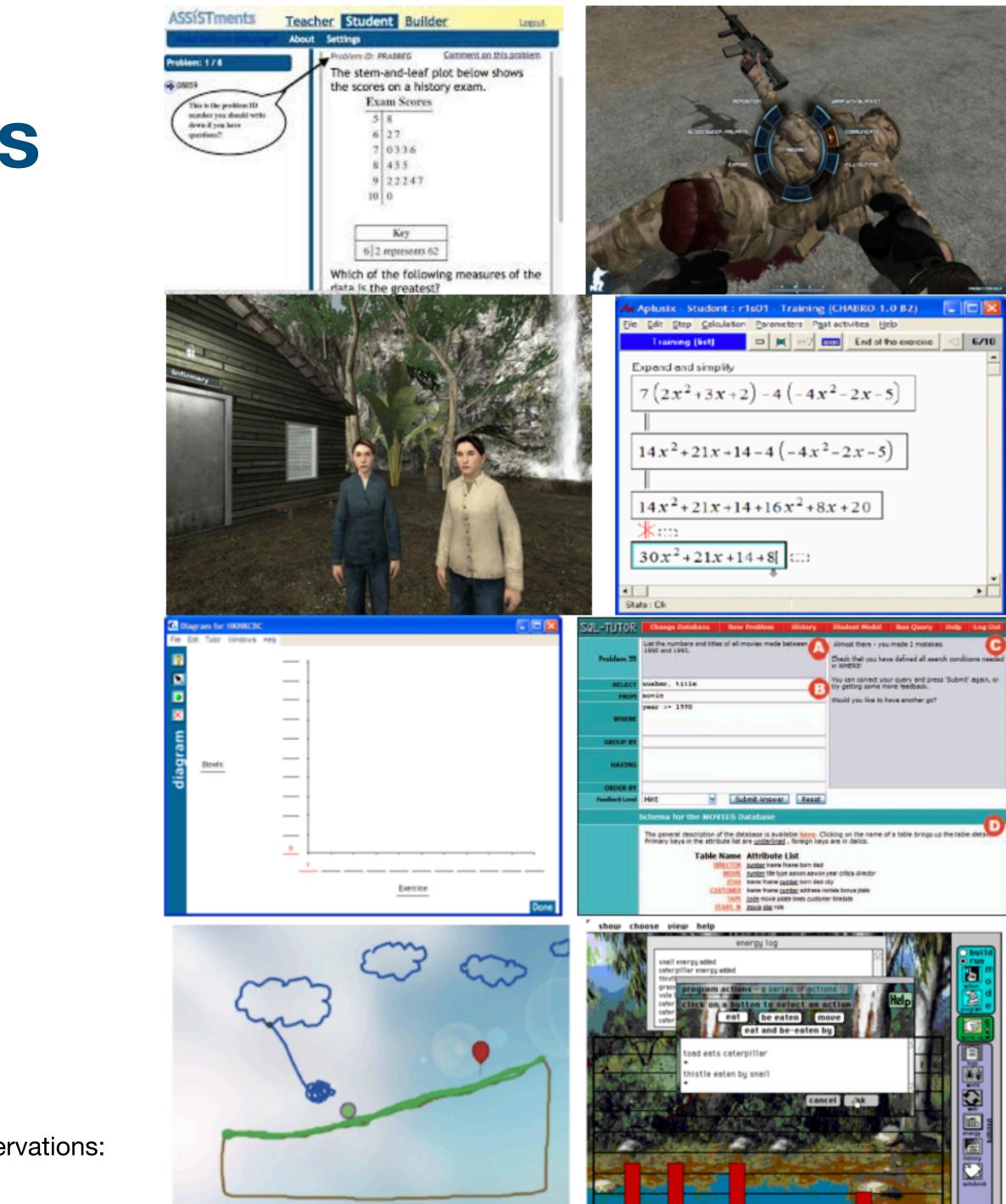
- They are likely to have overstated their possible effects, possibly finding

positive results where negative results would have been more accurate.

Results need to be reanalyzed with the appropriate base rate values for L.

- Acquired 10 past affect datasets (2 with experiment and control conditions)
- 8 different virtual learning environments, 2 traditional classrooms without a virtual learning system
- 9 in classroom environment (using BROMP),
  1 in lab setting (self-report)
- 5 in the US, 5 in the Philippines
- Varied student demographics (age, gender, urbanicity, SES), school type (public/private), subject matter

Baker, R.S., Ocumpaugh, J.L., Andres, J.M.A.L. (in press) BROMP Quantitative Field Observations: A Review. In R. Feldman (Ed.) Learning Science: *Theory, Research, and Practice*.



## Redefined L statistic

- Redefined L statistic
- Standardized treatment of edge cases

The cases below illustrate situations where transition calculations may not be straight forward:

- L is 0 for any transition going into a state that did not occur in a student's affect sequence. In 1. that case, P(next) = 0 and P(next | prev) = 0, and thus, L = 0.
- The L value is undefined for any transition out of a state that does not occur for a student, as 2. we do not know what would have followed that state if it had occurred.
- When a student remains in one affective state throughout an observation period, all transitions 3. to states other than that state are 0, and all transitions to the single affective state seen have undefined L, as the denominator of the equation is 0 in that case.
- 4. When self-transitions are discarded from the data, an affect sequence consisting of a single state is reduced to a single state. In this case, since there would be no affective state in the next value, L is undefined for all states.

In all cases where L is undefined, those values are discarded from further analysis.

Karumbaiah, S. et al. (2018) The Implications of a Subtle Difference in the Calculation of Affect Dynamics. [ICCE18]

- Redefined L statistic
- Standardized treatment of edge cases
- Self-transitions excluded
  - ulletaffective states

reveals a larger number of affective patterns that might otherwise be suppressed by persistent

- Redefined L statistic
- Standardized treatment of edge cases
- Self-transitions excluded

## • Stouffer's Z to summarize significance levels from multiple affect datasets

$$z(p_i)/\sqrt{k}$$



### STOUFFER'S Z AND COMBINED P-VALUES FOR THE TWELVE NON-SELF-TRANSITIONS STUDIED IN THIS PAPER.

Transition	Stouffer's Z	Combined p
ENG_CON	6.770	1.28e-11
ENG_FRU	-10.878	1.46e-27
ENG_BOR	-12.296	9.40e-35
CON_ENG	-1.605	0.108
CON_FRU	-4.863	1.15e-06
CON_BOR	-7.763	8.25e-15
FRU_ENG	-3.906	9.35e-05
FRU_CON	-2.075	0.037
FRU_BOR	-0.007	0.99
BOR_ENG	-1.344	0.178
BOR_CON	-8.885	6.37e-19
BOR_FRU	-3.861	1.12e-04



### United States

Transition	Stouffer's Z	Combined p	Transition	Stouffer's Z	Combined p
ENG_CON	18.337	4.14e-75	ENG_CON	-6.634	3.26e-11
ENG_FRU	8.114	4.90e-16	ENG_FRU	-21.100	7.88e-99
ENG_BOR	-0.511	0.609	ENG_BOR	-15.668	2.46e-55
CON_ENG	2.028	0.042	CON_ENG	-3.816	1.35e-04
CON_FRU	-2.581	0.009	CON_FRU	-4.144	3.40e-05
CON_BOR	-2.183	0.029	CON_BOR	-8.319	8.80e-17
FRU_ENG	-1.768	0.077	FRU_ENG	-3.561	3.69e-04
FRU_CON	0.752	0.452	FRU_CON	-2.973	0.0029
FRU_BOR	-0.905	0.365	FRU_BOR	0.674	0.499
BOR_ENG	2.110	0.034	BOR_ENG	-3.543	3.94e-04
BOR_CON	-5.150	2.60e-07	BOR_CON	-7.281	3.32e-13
BOR_FRU	0.264	0.791	BOR_FRU	-5.279	1.29e-07

## **Between Two Countries**

## Philippines

## Non-conformance to the theoretical model

- ullet
- ulletbeing used for in the community
- It is highly unlikely that there is a general multi-step pattern in affect dynamics lacksquare
- There may still be some contextually relevant patterns useful to understand student experience



Our synthesis supports only one (*engaged concentration -> confusion*) of the six hypothesized transitions The widely-accepted theoretical model is either invalid or has a more limited scope than what it is currently



- Non-conformance to the theoretical model
- Methodological implications for future affect dynamics research
  - $\bullet$ the appropriate chance level of L statistic and not zero.

If a study excludes self-transitions, the test for significance and the interpretation of the result must choose

## **Continued Methodological Improvements in Transition Analysis**

Yang, J. C. et al. (Eds.) (2018). Proceedings of the 26<sup>th</sup> International Conference on Computers in Education. Philippines: Asia-Pacific Society for Computers in Education

### The Implications of a Subtle Difference in the **Calculation of Affect Dynamics**

Shamya KARUMBAIAH<sup>a</sup>, Juliana Ma. Alexandra L. ANDRES<sup>a</sup>, Anthony F. BOTELHO<sup>b</sup>, Ryan S. BAKER<sup>a</sup>, Jaclyn OCUMPAUGH<sup>a</sup>

## **Studying Affect Dynamics using Epist**

Shamya Karumbaiah and Ryan S Bak

University of Pennsylvania, USA

## Adjusting the L Statistic when Self-Transitio are Excluded in Affect Dynamics

Jeffrey Matayoshi McGraw Hill ALEKS jeffrey.matayoshi@aleks.com

Shamya Karumbaiah University of Pennsylvania shamya@upenn.edu

Affect dynamics, the investigation of how student affect transitions from one state to another, is a popular area of research in adaptive learning environments. Recently, the commonly used transition metric L has come under critical examination when applied to data that exclude self-transitions (i.e., transitions where 

	The Case	of Self-Transitions in	Affective Dynamics						
e	Sham	Shamya Karumbaiah, Ryan S Bakerand Jaclyn Ocumpaugh							
	University of Pennsylvania, USA shamya@upenn.edu, ryanshaunbaker@gmail.com, jlocumpaugh@gmail.com								
te	mic Ne	tworks							
ke	r		Sequence Length and ps in State Transition						
) Dr	ns <sup>l.com</sup>	University of Illinois Uni Urbana–Champaign Urb	c Paquette versity of Illinois ana–Champaign q@illinois.edu						
	Using <b>A</b>	U	djust for Statistical Bias in the ate Transitions	e					
Jeffrey Matayoshi McGraw Hill ALEKS Irvine, California, USA jeffrey.matayoshi@aleks.com <b>FACT</b> reas of educational research require the analysis of data that inherent sequential or temporal ordering. In certain cases, hers are specifically interested in the transitions between it states—or events—in these sequences, with the goal being		McGraw Hill ALEKS Irvine, California, USA	Shamya Karumbaiah University of Pennsylvania Philadelphia, Pennsylvania, USA shamya@upenn.edu						
		ential or temporal ordering. In certain cases, cally interested in the transitions between	<b>1 INTRODUCTION</b> As learning is a process that occurs over time, many area cation and learning analytics research require the analysi that have a sequential or temporal ordering. Such anal important, as our understanding of the learning proces	is c lys					





## Conclusion

- Non-conformance to the theoretical model
- Methodological implications for future affect dynamics research
  - the appropriate chance level of L statistic and not zero.

  - Open Questions:
    - Field observations tend to sample at slower rates
    - Field observations are also coarser grained as compared to automated detection

If a study excludes self-transitions, the test for significance and the interpretation of the result must choose

Continued methodological improvements to mitigate issues with low base rates and short sequences

How do these methodological choices impact the validity or applicability of the theoretical model?



- Non-conformance to the theoretical model
- Methodological implications for future affect dynamics research
- Need to focus on cultural factors in affect dynamics research
  - lacksquare
  - $\bullet$ wider range of cultures

## Conclusion

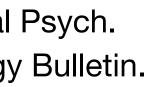
Given the differences in national culture, school culture, use of educational technology and forms of disengagement in the 2 countries - it is difficult at this point to understand why we see these differences Best sense to re-consider affect dynamics as a generalizable phenomenon after it has been studied in a

# Why context matters in affect studies?

- Student demographics influence affect
  - al., 2009)
  - Culture influences frequency and emergence of affect (Kitayama et al., 2000)
  - Age influences emotional expressivity (Dunn & Brown, 1994; Gross et al., 1997) and inhibition (Cole, 1986)

Tsai, J., Levenson, R. (1997) Cultural influences on emotional responding: Chinese Am. & European Am. dating couples during interpersonal conflict. J. Cross-Cultural Psych. Uchida, Y., et al. (2009). Emotions as within or between people? Cultural variation in lay theories of emotion expression and inference. Personality and Social Psychology Bulletin. Kitayama, S., et al. (2000). Culture, emotion, and well-being: Good feelings in Japan and the United States. Cognition & Emotion.

Culture influences emotional expression and regulation (Tsai & Levenson, 1997; Uchida et





- Non-conformance to the theoretical model
- Methodological implications for future affect dynamics research
- Need to focus on cultural factors in affect dynamics research
- Yet to study student affective experiences in collaborative setting

## My dissertation - Upstream Sources of Bias Focus on Data Collection Method, System Design, and Theory

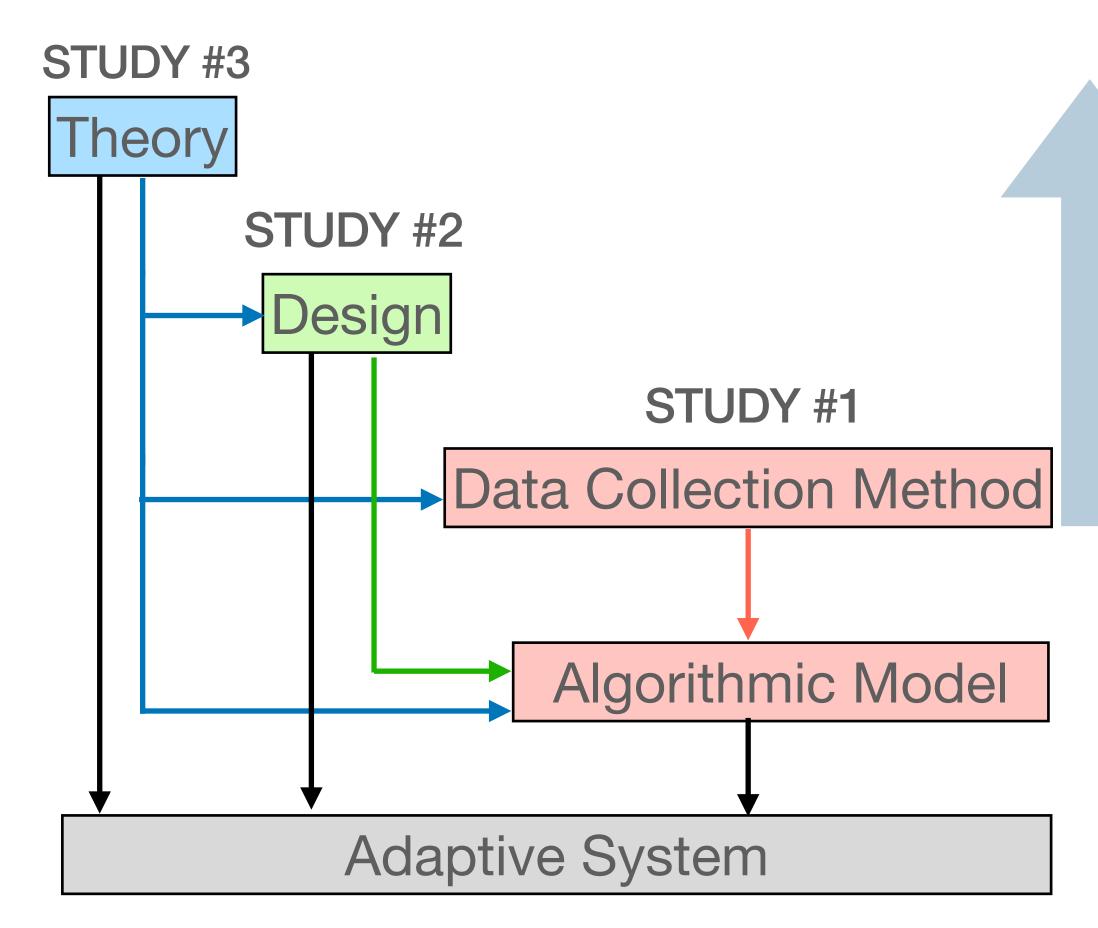
## No matter what P looks like...

...and for any reasonable H...

... if we have enough data S...

...then for every  $h \in H$ , we have

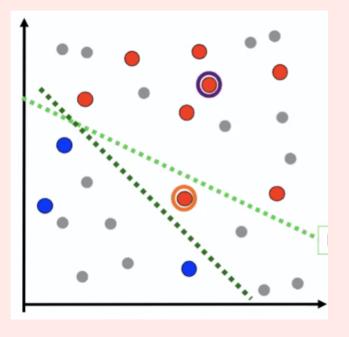
minimizing error on data  $\approx$  minimizing true/future error





# **My dissertation - Upstream Sources of Bias**

### **STUDY #1 ANNOTATED DATA COLLECTION**



- Active machine learning to improve annotated data collection and cold start problem
- Varying effectiveness of methodological improvements

### Karumbaiah, S. et al. (2021) Using Past Data to Warm Start Active Machine Learning: Does Context Matter? [ACM LAK21]



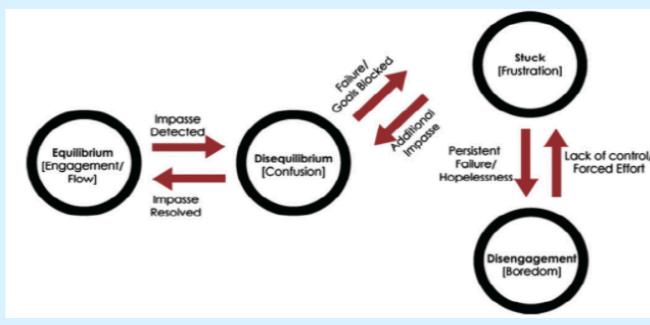
- research

Karumbaiah, S. et al. (2021) **Context Matters: Differing Implications of** Motivation and Help-Seeking in Educational Technology. [IJAIED21]

### **STUDY #2 EDTECH DESIGN**

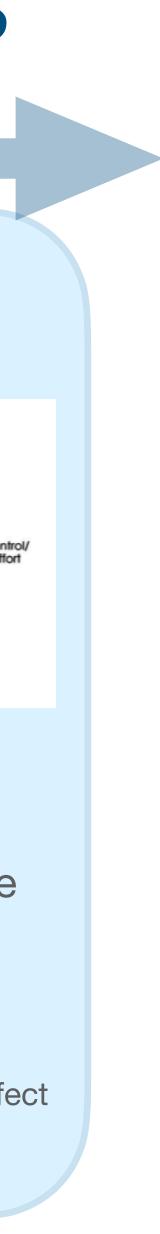
Differing implications of technology design on student outcomes • Use of publicly-available, schoollevel demographics for bias

### **STUDY #3 THEORETICAL MODEL**



- Generalizability of a widely accepted theory
- Country-level differences in the non-conformance of empirical data

Karumbaiah, S. et al. (2021) A Re-Analysis and Synthesis of Data on Affect Dynamics in Learning. [IEEE TAC21]



The Search for Context Bias in Adaptive Learning Systems **Upstream Sources of Bias** Contextualizing Theoretical Model of Affect **Contextualizing Origins of Bias Continued Search For Context** 



- Most research studies tend to be conducted in western countries with adaptive systems developed by designers in the west (Blanchard, 2012)
  - Little to no research on the generalizability when used in non-western contexts despite evidence on ulletdifferences in student use (Ogan et al., 2012)

# **Representation Bias**

# **Representation Bias**

- Most research studies tend to be conducted in western countries with adaptive systems developed by designers in the west (Blanchard, 2012)
- Small-scale experiments also tend to recruit from a convenience sample due to practical constraints of research projects
  - For example, undergraduate, middle-class students in the United States (Kimble, 1987)
  - These participants are likely to exhibit significant differences in their behavior than other subpopulations (Henrich et al., 2010)

Henrich, J. et al. (2010). Most people are not WEIRD. Nature. Kimble, G. A. (1987). The scientific value of undergraduate research participation. American Psychologist.



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- Even when there is access to larger, more diverse datasets, it is often harder to collect student demographics data due to concerns over student privacy

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- Even when there is access to larger, more diverse datasets, it is often harder to collect student demographics data due to concerns over student privacy
- Invalidates assumptions for student subpopulations not represented in the experiments informing upstream components



- Due to issues in data collection methods
- Reliability of measurements across different student subpopulations
  - For example, coder bias due to cross-cultural affect coding •
  - Poor performance of automated facial recognition for female students and those with darker skin tones (Lohr, 2018)
  - Demographic differences in the reliability of self-reports (e.g., age, culture)  $\bullet$

### **Measurement Bias**

Lohr, S. (2018). Facial recognition is accurate, if you're a white guy. New York Times.

### **Historical Bias**

- Forming theories and design choices by observing the world as it exists (including its biases)
  - ulletskin color (Roth, 2009)
- Historical biases embedded in upstream sources get perpetuated by downstream applications
  - ulletlarger scale

For example, earlier cameras were designed to bring out high contrast and better resolution for white

For example, a predictive model that then automates the biased decision-making at a potentially

Roth, L. (2009). Looking at Shirley, the Ultimate Norm: Colour Balance, Image Technologies, and Cognitive Equity. Canadian Journal of Communication.

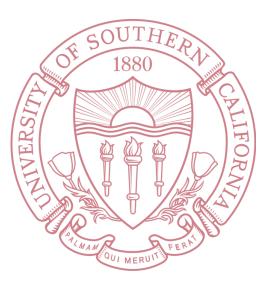
The Search for Context Bias in Adaptive Learning Systems **Upstream Sources of Bias** Contextualizing Theoretical Model of Affect **Contextualizing Origins of Bias Continued Search For Context** 

### The Search for Context



#### Learning Sciences, Learning Analytics 2017-2021





#### Machine Learning, Learning Analytics 2015-2017





**Computer Science**, Software Engineering 2007-2015

In what ways do ignoring learner context introduce harmful biases in adaptive learning systems?

"Although the **learning sciences** is continually evolving, what remains true of the tenets of this educational field is that learning happens through mediated processes that most often require collaboration with others whereby learning is inextricably linked to **context** and culture" - Dr. Yoon, EDUC 545

"Learning analytics is the measurement, collection, analysis and reporting of data about learners and their **CONTEXTS**, for purposes of understanding and optimizing learning and the environments in which it occurs." - SOLAR

#### **Cited Articles**

**Karumbaiah, S.**, Baker, R.S., Ocumpaugh, J. (2021) Context Matters: Differing Implications of Motivation and Help-Seeking in Educational Technology. *International Journal of Artificial Intelligence in Education. [IJAIED21]* 

Karumbaiah, S., Lan, A., Nagpal, S., Baker, R.S., Botelho, A., Heffernan, N. (202 Using Past Data to Warm Start Active Machine Learning: Does Context Matter? *International Learning Analytics and Knowledge Conference.* [LAK21] [Nominate for Paper Award]

**Karumbaiah, S.**, Baker, R.S., Ocumpaugh, J., Andres, J.M.A.L. (2021) A Re-Analysis and Synthesis of Data on Affect Dynamics in Learning. *IEEE Transaction on Affective Computing. [IEEE TAC21]* 

Matayoshi, J., **Karumbaiah, S.** (2021) Investigating the Validity of Methods Used to Adjust for Multiple Comparisons in Educational Data Mining. *International Conference on Educational Data Mining.* [EDM21]

**Karumbaiah, S.,** Brooks, J. (2021) How Colonial Continuities Underlie Algorithn Injustices in Education. *IEEE Research in Equity and Sustained Participation in Engineering, Computing, and Technology. [IEEE RESPECT21]* 

Matayoshi, J., **Karumbaiah, S.** (2021) Using Marginal Models to Adjust for Statistical Bias in the Analysis of State Transitions. *International Learning Analyticand Knowledge Conference*. [LAK21]

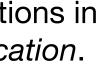
**Karumbaiah, S.,** Baker, R.S. (2020) Studying Affect Dynamics using Epistemic Networks. *International Conference on Quantitative Ethnography*. *[ICQE20]* [Nominated for Paper Award]

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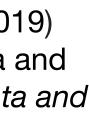
Matayoshi, J., **Karumbaiah, S.** (2020) Adjusting the L Statistic when Self-Transitions are Excluded in Affective Dynamics. *Journal of Educational Data Mining. [JEDM20]* 

	Karumbaiah, S., Baker, R.S., Barany, A., Shute, V. (2019) Using Epistemic New with Automated Codes to Understand Why Players Quit Levels in a Learning International Conference on Quantitative Ethnography. [ICQE19]
921) 9 9d	<b>Karumbaiah, S.,</b> Baker, R.S., Ocumpaugh, J. (2019) The Case of Self-Transit Affective Dynamics. <i>International Conference on Artificial Intelligence in Educ</i> [AIED19]
ons	<b>Karumbaiah, S.</b> , Ocumpaugh, J., Baker, R.S. (2019) The Influence of School Demographics on the Relationship Between Students' Help-Seeking Behavior Performance and Motivational Measures. <i>International Conference on Educat Data Mining.</i> [EDM19]
d	Crossley, S.A., <b>Karumbaiah, S.</b> , Ocumpaugh, J., Labrum, M., Baker, R.S. (20 Predicting Math Success in an Online Tutoring System Using Language Data Click-stream Variables: A longitudinal analysis. <i>Conference on Language, Dat</i> <i>Knowledge. [LDK19]</i>
nic	Karumbaiah, S., Baker, R.S., Shute, V. (2018) Predicting Quitting in Students Playing a Learning Game. <i>Educational Data Mining. [EDM18]</i> [Nominated for Award]
tics	Nye, B. D., <b>Karumbaiah, S.,</b> Tokel, S. T., Core, M. G., Stratou, G., Auerbach, Georgila, K. (2018) Engaging with the Scenario: Affect and Facial Patterns fro Scenario-Based Intelligent Tutoring System. <i>International Conference on Artif</i> <i>Intelligence in Education.</i> [AIED18]
))	<b>Karumbaiah, S.,</b> Andres, J.M.A.L., Botelho, A.F., Baker, R.S., Ocumpaugh, J. The Implications of a Subtle Difference in the Calculation of Affect Dynamics. <i>International Conference on Computers in Education</i> . [ICCE18] [Nominated for Paper Award]
	Karumbaiah, S., Tao, Y., Baker, R.S., Ziyang, L. (under review) How does Stu Affect in Virtual Learning Relate to Their Outcomes? A Systematic Review. [U
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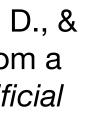






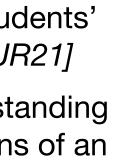










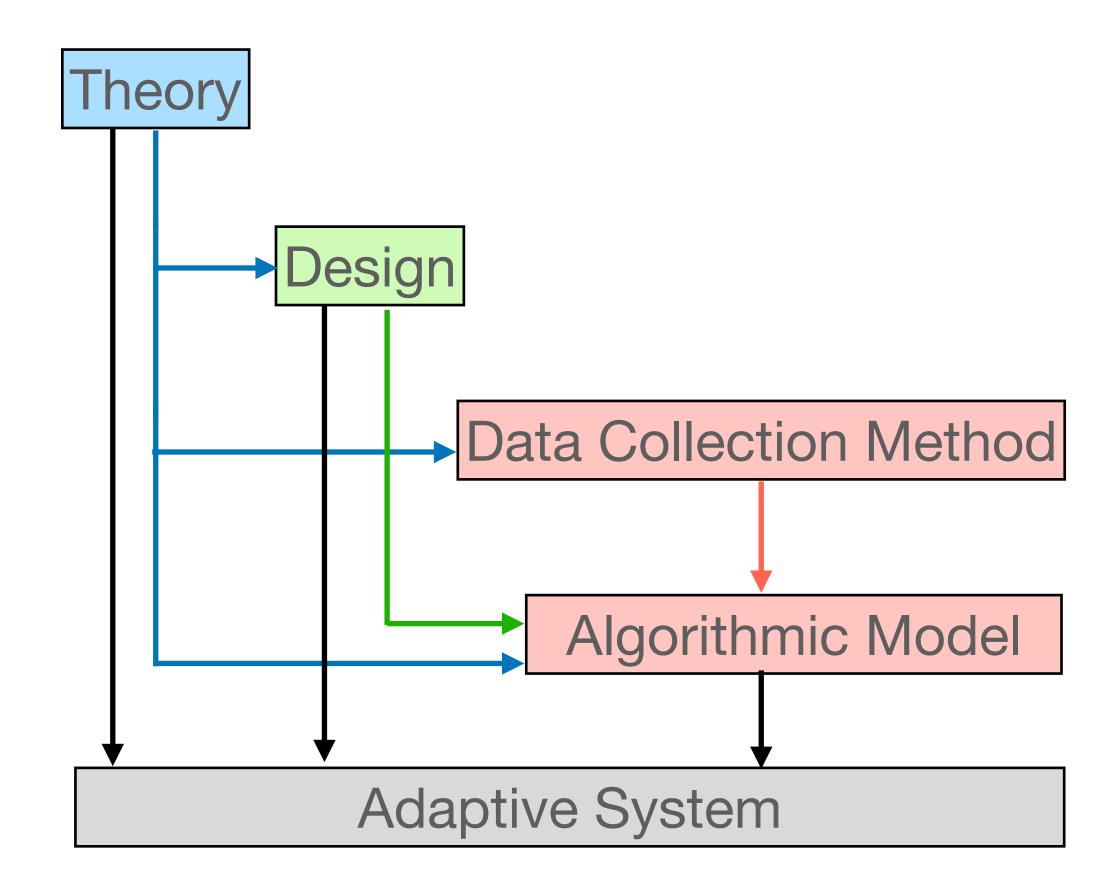


#### **Understanding, Identifying and Mitigating Bias Pushing Learning Analytics Forward Around Questions of Bias**

- Future lines of inquiry
  - 1. Contextualizing sources, origins, and harms of bias: Theory Building
  - 2. Technical approaches to mitigating bias: Methodological Improvements
  - 3. Human-centered approaches to addressing bias: Social Change



#### **#1 Contextualizing Sources, Origins & Harms of Bias Theory Building for Research, Design, & Practice**



Blodgett, S. L., Barocas, S., III, H. D., & Wallach, H. (2020). Language (Technology) is Power: A Critical Survey of "Bias" in NLP. ACL. Suresh, H., & Guttag, J. V. (2020). A framework for understanding unintended consequences of machine learning.

"what kinds of system behaviors are harmful, in what ways, to whom, and why?"



#### **#1 Contextualizing Sources, Origins & Harms of Bias Theory Building for Research, Design, & Practice**

- Sources: data, model, theory
- **Origins**: measurement, representation, historical
- **Impacted Populations**: female students, rural school students, indigenous students
- Harms: missed learning opportunity, reduced interest in subject learned

Blodgett, S. L., Barocas, S., III, H. D., & Wallach, H. (2020). Language (Technology) is Power: A Critical Survey of "Bias" in NLP. ACL. Suresh, H., & Guttag, J. V. (2020). A framework for understanding unintended consequences of machine learning.

- "what kinds of system behaviors are harmful, in what ways, to whom, and why?"
- Theoretical grounding (ed affective computing)
- Audits of real-world systems
- Shared language & nuanced understanding of bias



#### **#2 Technical Approaches to Mitigating Bias** Methodological Improvements for Context Aware LA

No matter what P looks like...

...and for any reasonable H...

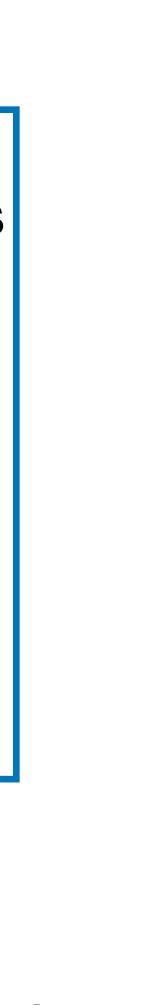
... if we have enough data S...

...then for every  $h \in H$ , we have

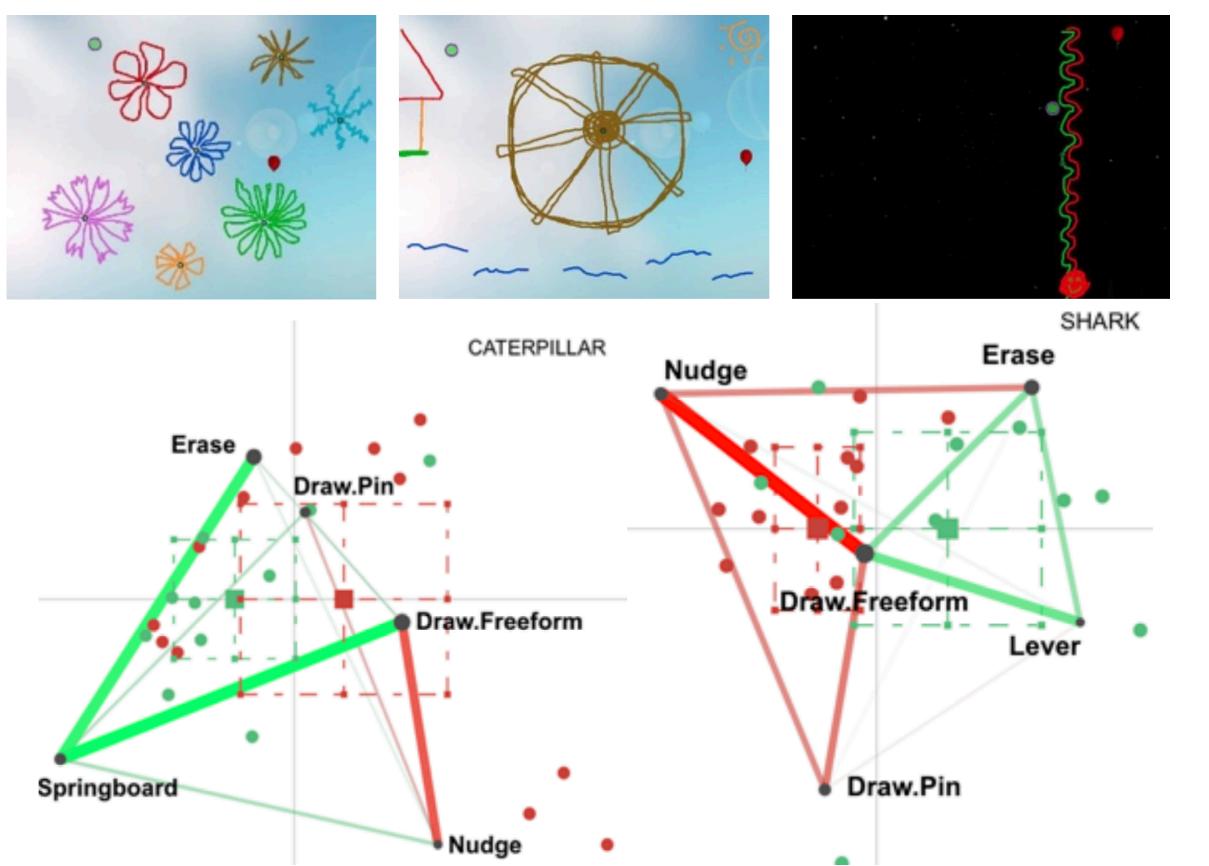
minimizing error on data  $\approx$  minimizing true/future error

Baker, R. S., & Hawn, A. (2021). Algorithmic Bias in Education. Kleinberg, J., Mullainathan, S., & Raghavan, M. (2016). Inherent trade-offs in the fair determination of risk scores. **Karumbaiah, S.**, et al. (2019) The Influence of School Demographics on the Relationship Between Students' Help-Seeking Behavior and Performance... [EDM19]

- <u>Goal</u>: Situate fair modeling in real-world educational contexts
- How to identify different student subgroups?
- Intersectionality matters
- Establish trade-offs and impossibilities



#### **#2 Technical Approaches to Mitigating Bias Methodological Improvements for Context Aware LA**



Karumbaiah, S. et al. (2019) Using Epistemic Networks with Automated Codes to Understand Why Players Quit Levels in a Learning Game. [ICQE19] Karumbaiah, S., Syam, A., et al. (under preparation) Understanding Student Behaviors in a Learning Game by Developing Qualitative Explanations of an Algorithmic Model.

- <u>Goal</u>: Generate qualitative explanations for biases in automated decisions
- Quantitative Ethnography
- Explainable AI techniques
- The shift from predicting to understanding



#### **#3 Human-Centered Approaches to Addressing Bias** LA as a Tool to Drive Positive Social Change

#### **An Imperative & An Opportunity**

- Goal: Active voice of teachers and learners in equitable human-AI adaptivity
- Human-centered LA
- Fairness elicitation
- Collective audits to identify and detect bias

Karumbaiah, S., & Brooks, J. (2021) How Colonial Continuities Underlie Algorithmic Injustices in Education. [IEEE RESPECT21] Karumbaiah, S., Shim, J., Yoon, S., et al. (under submission) Case Studies on Designing an Online Environment for In-service Teachers' Learning of Computational Thinking.

#### 50 Years of Test (Un)fairness: Lessons for Machine Learning

Ben Hutchinson and Margaret Mitchell

We conclude by reflecting on what further lessons the history of test fairness may have for the future of ML fairness. Careful attention should be paid to legal and public concerns about fairness. The experiences of the test fairness field suggest that in the coming years, courts may start ruling on the fairness of ML models. If technical definitions of fairness stray too far from the public's perceptions of fairness, then the political will to use scientific contributions in advance of public policy may be difficult to obtain.







#### **Understanding, Identifying and Mitigating Bias Pushing Learning Analytics Forward Around Questions of Bias**

- Future lines of inquiry
  - 1. Technical approaches to mitigating bias: Methodological Improvements
  - 2. Human-centered approaches to addressing bias: Social Change
  - 3. Contextualizing sources, origins, and harms of bias: Theory Building



# Thank you!



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